

COMB SWITCH


User guide

The Comb Switch is a device that utilises WiFi and comes equipped with two relays, a TAP TAP interface, and four inputs. It seamlessly integrates with the Comb Portal and MyComb mobile application, offering complete compatibility.



COMB SWITCH

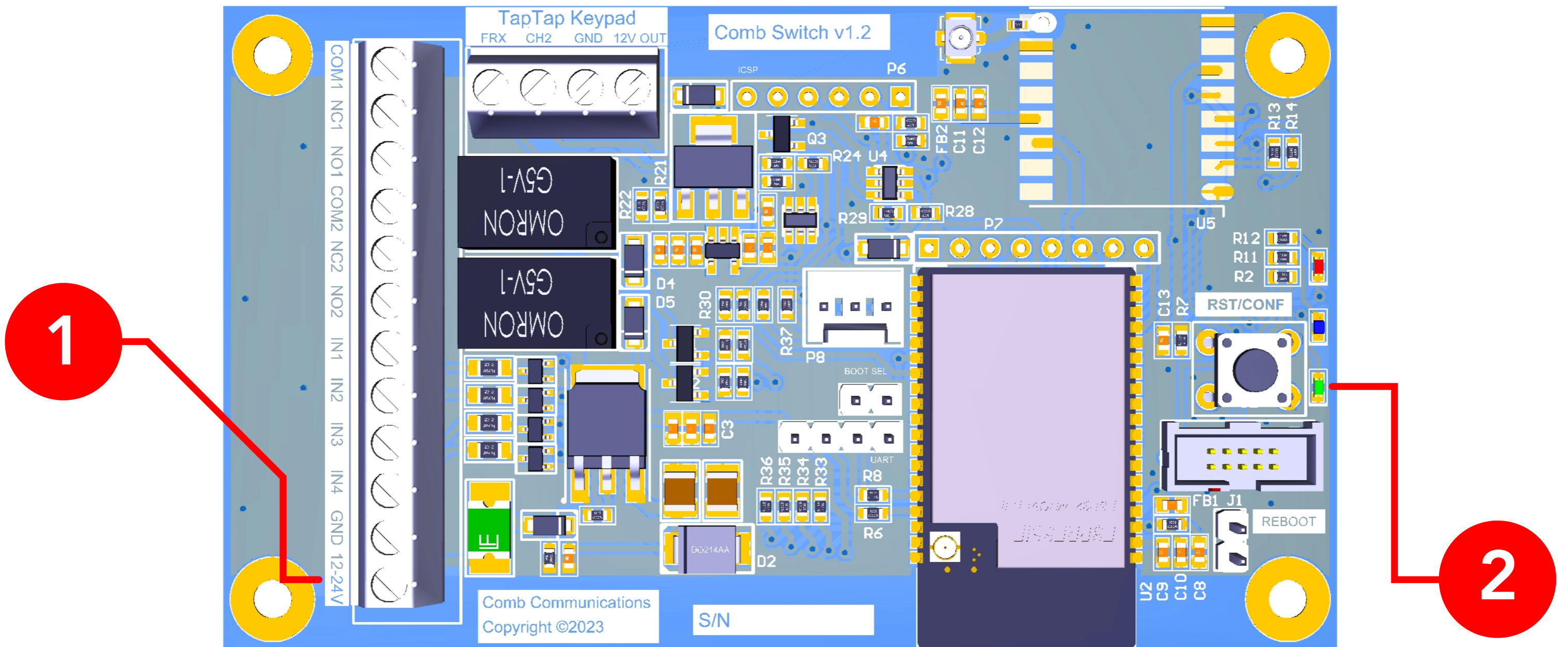
Wi-Fi smart switch

 Power Input : 12v-15v dc
Wi-Fi : 802.11 b/g/n 2.4 MHz
2 Relays : 220VAC,60VDC - Max, 1A
Inputs : Trigger to GND

communications.com



INITIAL CONFIGURATION

**1**

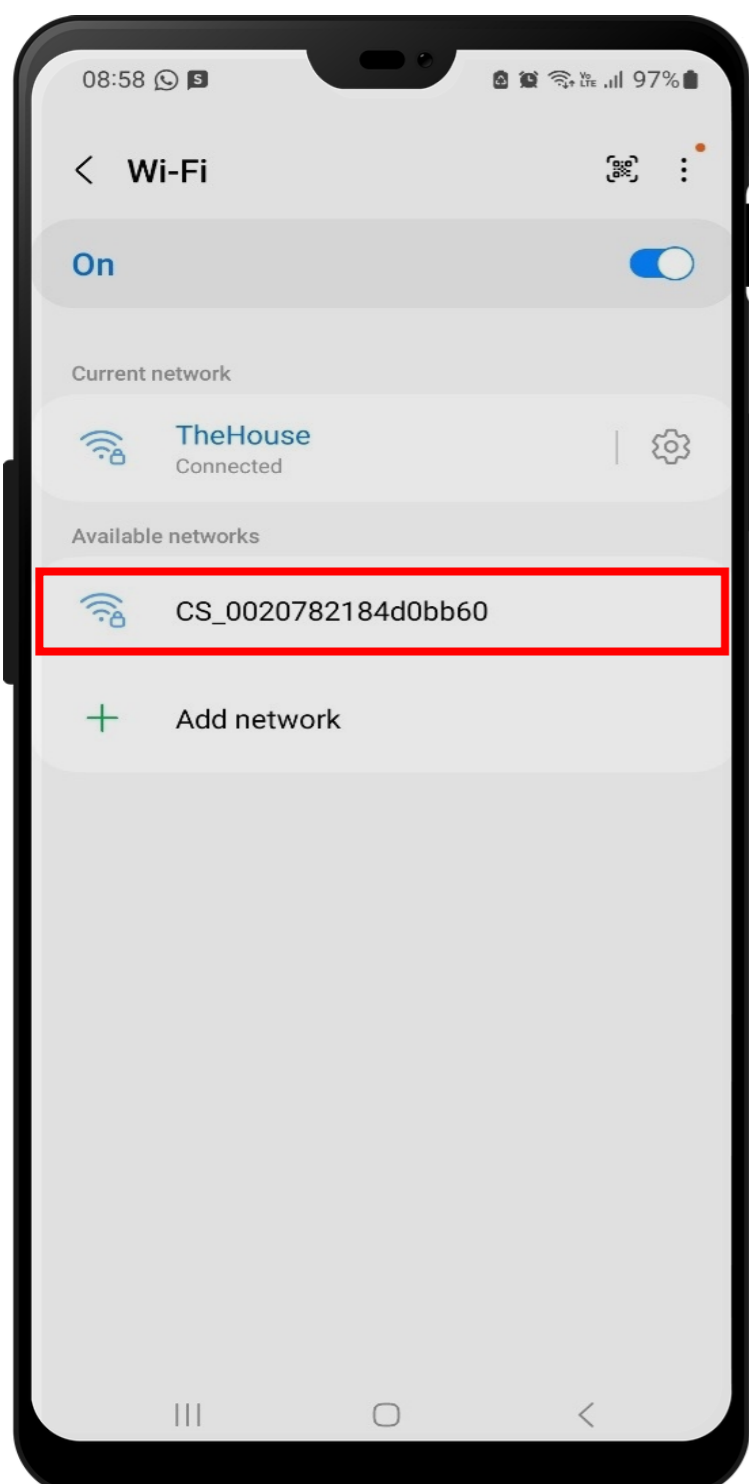
Connect a 12V to 15V DC power supply to the device.

2

Power on the Comb Switch (The Green LED will turn on).

3

The Comb Switch will enter the Access Point (AP) mode for 5 minutes.

**4**

Open the Wifi settings page on a mobile phone.

5

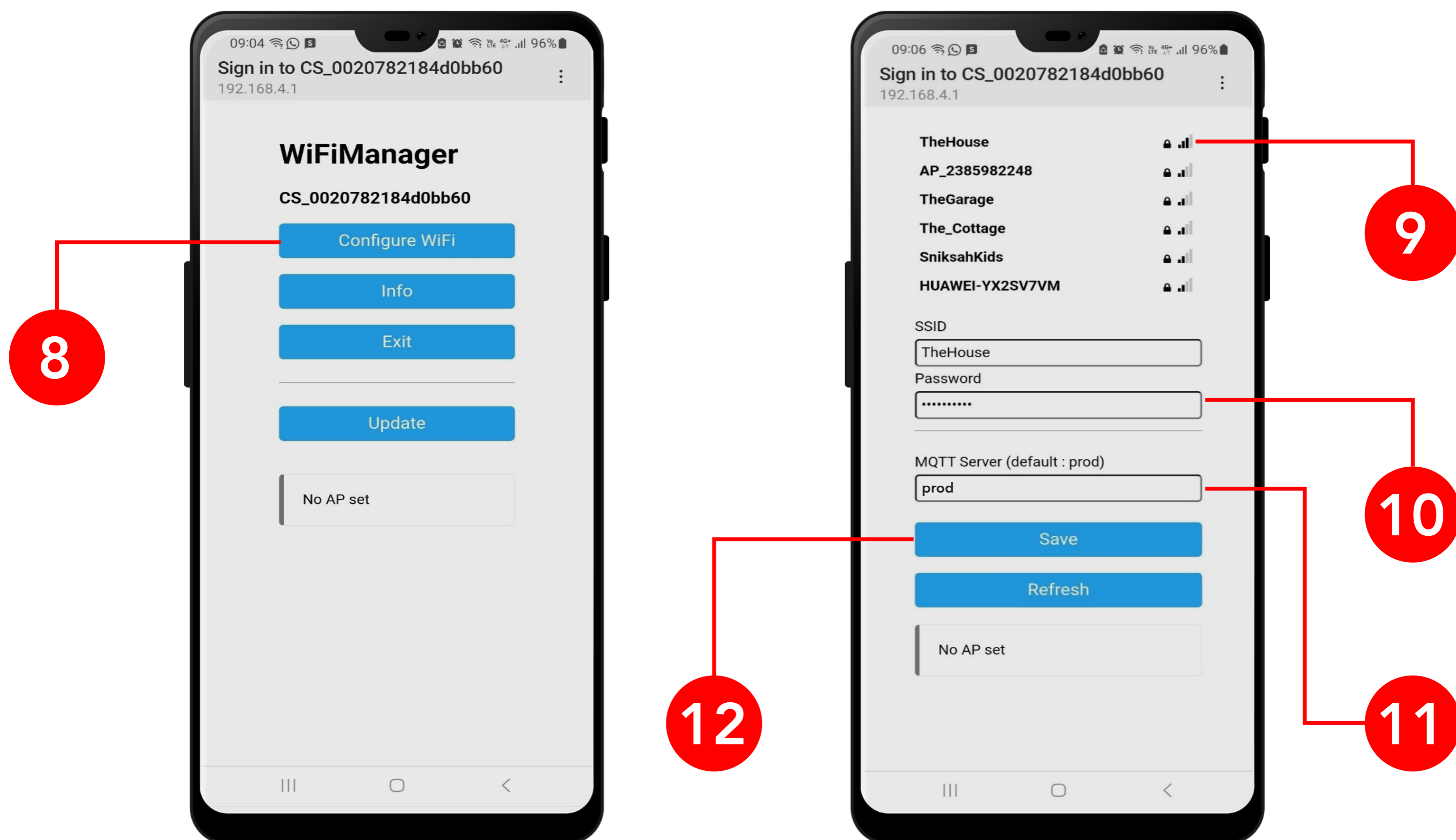
Scan for available WiFi access points. The Comb Switch will look like CS_0020xxxxxxxxxxxxx.

6

Select the Comb Switch Access Point.

7

When requested for a password, enter "comb1234".



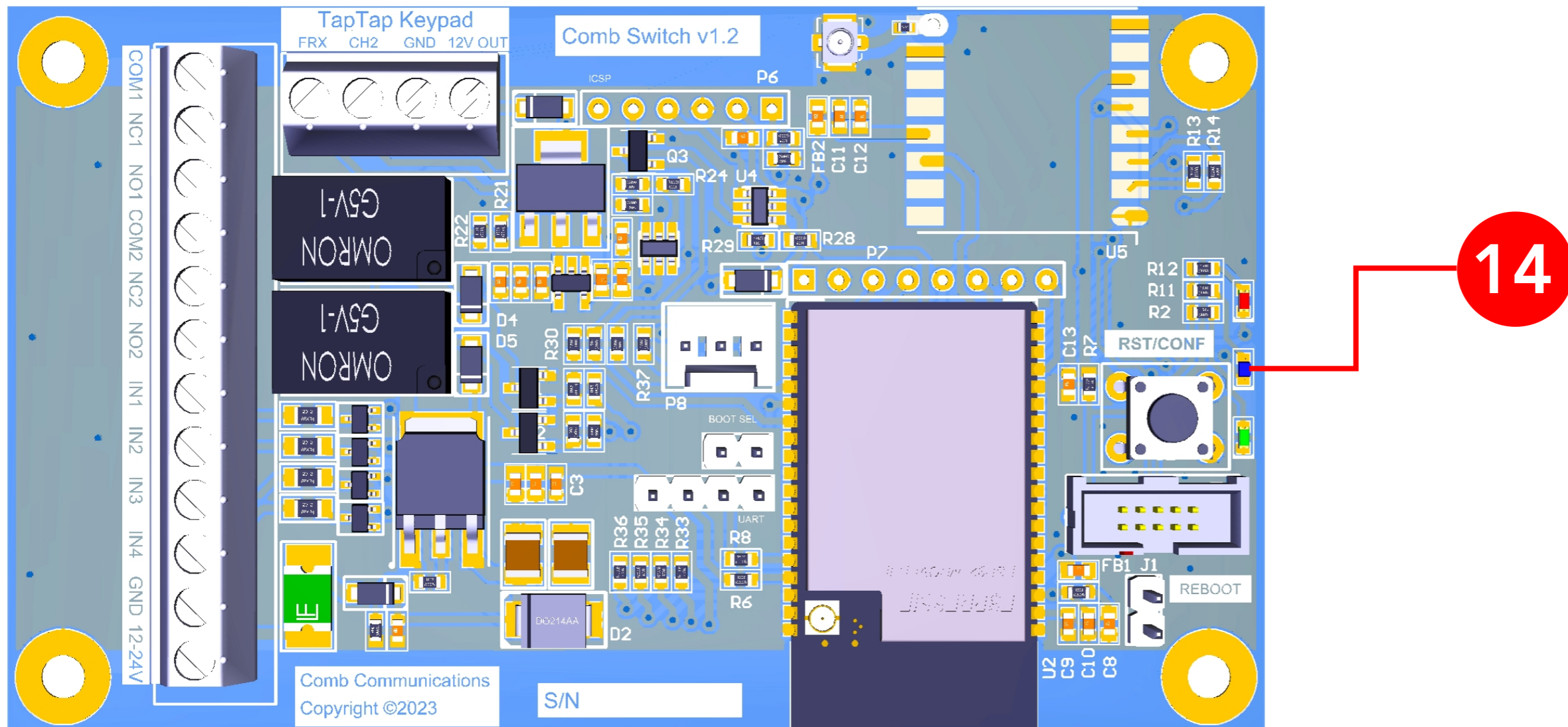
8 The WiFi Manager screen will open, click on the **Configure WiFi** button.

9 Select the SSID (Wifi network) that you will be connecting your Comb Switch to.

10 Enter the password for the selected SSID (Wifi network).

11 Ensure the Comb Server is set to **"prod"**

12 Click on the **"Save"** button.



13

The Comb Switch device will automatically reset and use the selected Wifi credentials to connect to the network.

14

The middle (Blue) LED will start to be active.

The different Blue LED statuses are:

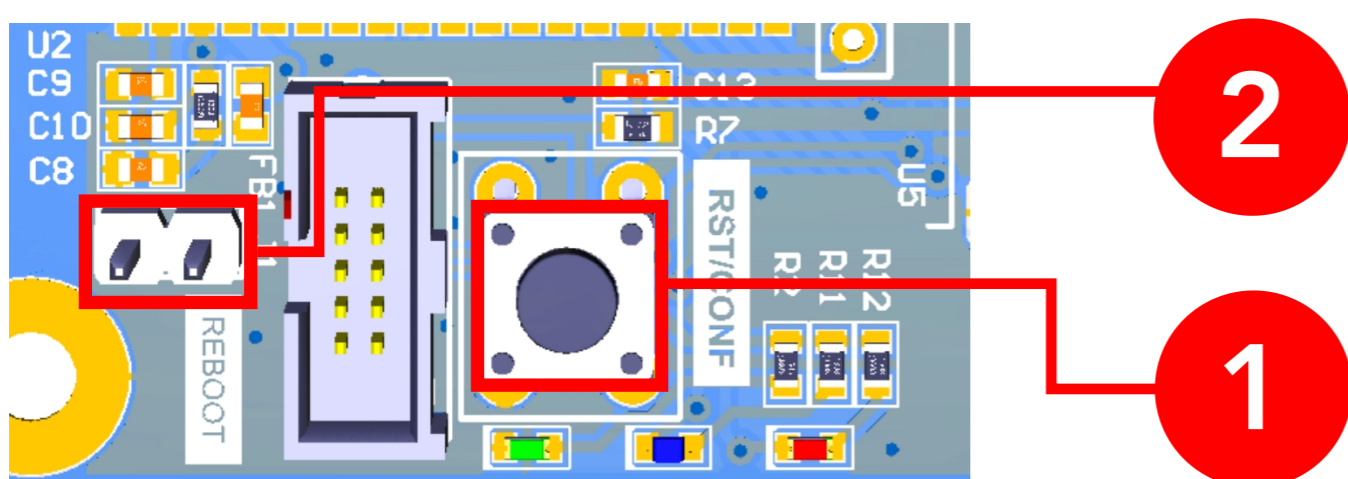
Solid On: WiFi Connected and Comb Server Connected.

Fast Flash: WiFi on, no valid WiFi configuration.

Medium Flash: No WiFi.

Slow Flash: Wifi Connected and Comb Server not connected.

REBOOTING THE COMB SWITCH



1

Press this button promptly to complete a "Software reboot" or hold this button down for 5 seconds to complete a "Factory reset" (reset wifi credentials.)

2

Jump (Create contact between) the "Reboot" pins to complete a Hard Reboot on the Comb Switch device.

COMB PORTAL CONFIGURATION.

As the Comb Switch is a standalone device, the device requires its own license to be enabled.

Enabling the Comb Switch license

The screenshot shows the Comb Portal interface. On the left, the 'ADMINISTRATION' menu is expanded, and 'Comb Store' is highlighted with a red box and a red circle labeled '1'. In the main content area, the 'HARDWARE SOLUTIONS' tab is selected, and the 'COMB SWITCH' license is shown with an 'ENABLE / DISABLE' column containing a yellow 'ON' button, highlighted with a red box and a red circle labeled '2'. The table below shows the license details:

PRODUCT NAME	DESCRIPTION	INFO	BILLING CYCLE	MONTHLY COST	ANNUAL COST	ENABLE / DISABLE	ACTIVE UNITS	TOTAL COST
COMB SWITCH	ALL INTERCOMS	<i>i</i>	ANNUALLY	R 0.00	R 0.00	✓ ON	13	R 0.00
BIOMETRIC READER	ALL BIOMETRIC READERS	<i>i</i>	ANNUALLY	R 0.00	R 0.00	✓ ON	13	R 0.00
HANDHELD SCANNER	ALL VEHICLE LICENSE SCANNERS	<i>i</i>	ANNUALLY	R 0.00	R 0.00	✓ ON	13	R 0.00

On the right, the 'CALCULATOR' tab is active, showing a table of costs:

CALCULATOR	AMOUNT
Amount Of Units:	13
MY COMB - ADVANCED 2	R 0.00
NovalX D/O License	R ---
MY COMB - ADVANCED 1	R 0.00
MY COMB - BASIC	R 0.00
Total Per Unit Monthly Fee	R 0.00
Total Organisation Monthly Fee	R 0.00
HANDHELD SCANNER	R 0.00
COMB INTERCOM	R 0.00
BIOMETRIC READER	R 0.00
Total Per Unit Annual Fee	R 0.00
Total Organisation Annual Fee	R 0.00

1

Log on to the Comb Portal and navigate to the "Comb Store" from the side menu (ADMINISTRATION -> Comb Store)

2

Select the "HARDWARE SOLUTIONS" tab and enable the Comb Switch license.

3

Click "Activate" button to apply your changes.

Adding the Comb Switch device

The screenshot shows the Comb Communications dashboard. The top navigation bar includes a menu icon, 'CURRENT VIEW: DEMO COMPLEX -- [RESIDENTIAL COMPLEX]', a notification bell, the date '14 TH MAR 17:09', and a 'Logout' button. The main content area is titled 'DASHBOARD' and displays various metrics: 'comb marcell', '13 Units', '12 Participants', and '19 Authenticators'. There are several sections: 'ORG/ORGANISATION INFORMATION' with an 'EDIT ORGANISATION' button, 'GLOBAL HEALTH' with a 'SELECT GRAPH BELOW' prompt, 'MESSAGING' with a 'NEW MESSAGE' button, and 'COMB MESSAGING BALANCE' showing 'R 342.92' and a 'TOP UP' button. Below these are 'ORGANISATION DEVICES' (showing a 'Scanney Comb Scan' device), 'RESIDENTIAL STATS' (showing 'Occupant' count of 12), and 'LICENCES' with a 'MANAGE' button. A table of licenses is visible with columns for 'PRODUCT', 'EXPIRY DATE', and 'STATUS'. The left sidebar contains a navigation menu with 'ACCESS SETUP (NEW)' highlighted in red. The footer includes copyright information, contact links, and the Comb Communications logo.

1 Select Access Setup.

The screenshot shows the 'NEW ACCESS POINT' form in the Comb Communications dashboard. The form is titled 'NEW ACCESS POINT' and is highlighted with a red border. It contains the following fields: 'ACCESS POINT NAME' (value: Access Point), 'LATITUDE' (value: -25.837792772832465), and 'LONGITUDE' (value: 28.207665317790998). Below these fields is a 'SET GPS LOCATION' button. To the right of the form is a 'MAP VIEW' section showing a map with a red location pin. The bottom of the form has a 'DEVICES' section with an 'ADD' button. The left sidebar shows the 'ACCESS SETUP (NEW)' menu item highlighted in red. The footer includes copyright information, contact links, and the Comb Communications logo.

2 Add a new Access Point and enter the Access Point name and location followed by clicking "save". Alternatively open an existing Access Point.

COMB COMMUNICATIONS

DASHBOARD
ORGANISATION
COMMUNICATE
REPORTS
ADMINISTRATION
Edit Organisation
Invite Partner
Partners
Comb Store
User Maintenance
Change Requests
Person Link Requets
Device Notifications

ACCESS SETUP (NEW)

CURRENT VIEW: DEMO COMPLEX - [RESIDENTIAL COMPLEX]

14TH MAR 17:11 Logout

DEVICES **ADD**

NEW DEVICE CANCEL

COMB SWITCH

COMB SWITCH

MANUFACTURER:	COMB
DEVICE FAMILY:	ESP32
FIRMWARE TYPE:	ESP32
DISPLAY:	NONE

ALLOCATION DATA

SERIAL NUMBER SERIAL NUMBER

DEVICE NAME DEVICE NAME

SELECT DEVICE

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NEED HELP Comb Communications

https://portal.comb-communications.com/home.jsf#

3

Add a device by clicking "ADD" and selecting the Comb Switch from the drop-down box. Enter the Serial number, device name and click "save".

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Invite Partner
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Comb Store
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Person Link Requets
Device Notifications

ACCESS SETUP (NEW)

CURRENT VIEW: DEMO COMPLEX - [RESIDENTIAL COMPLEX]

14TH MAR 17:14 Logout

LANES **ADD**

LANE 1 SAVE DELETE

LANE NAME Lane 1 DIRECTION IN

LINKED DEVICES **LINK DEVICE**

SWITCH - RELAY 1 ADD DEFAULT AUTHENTICATORS UNLINK

AUTHENTICATOR (REMOTES, PIN, TAP, BIOMETRICS, CLI, RFID) CLICK 'SAVE' TO APPLY CHANGES

Complete the fields below followed by clicking the '+ADD' button to add your authenticators. Once you are completed adding your authenticators, click the 'save' button to apply the changes.

Authenticator 'descriptions' will be used for reporting purposes.

AUTH TYPE	QUALIFIER	ROLE	TIMEGRID	DESCRIPTION	ACTION
MOBILE	MOBILE BTN 1	OCCUPANT	ALL TIMES	Mobi Trigger	+ ADD
CLI	NOT APPLICABLE	OCCUPANT	ALL TIMES	CLI Occupant	
CLI	NOT APPLICABLE	OWNER	ALL TIMES	CLI Owner	
REMOTE	REMOTE CONTROL B	OCCUPANT	ALL TIMES	Remote BT 1 Occupant	

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NEED HELP Comb Communications

https://portal.comb-communications.com/home.jsf#

4

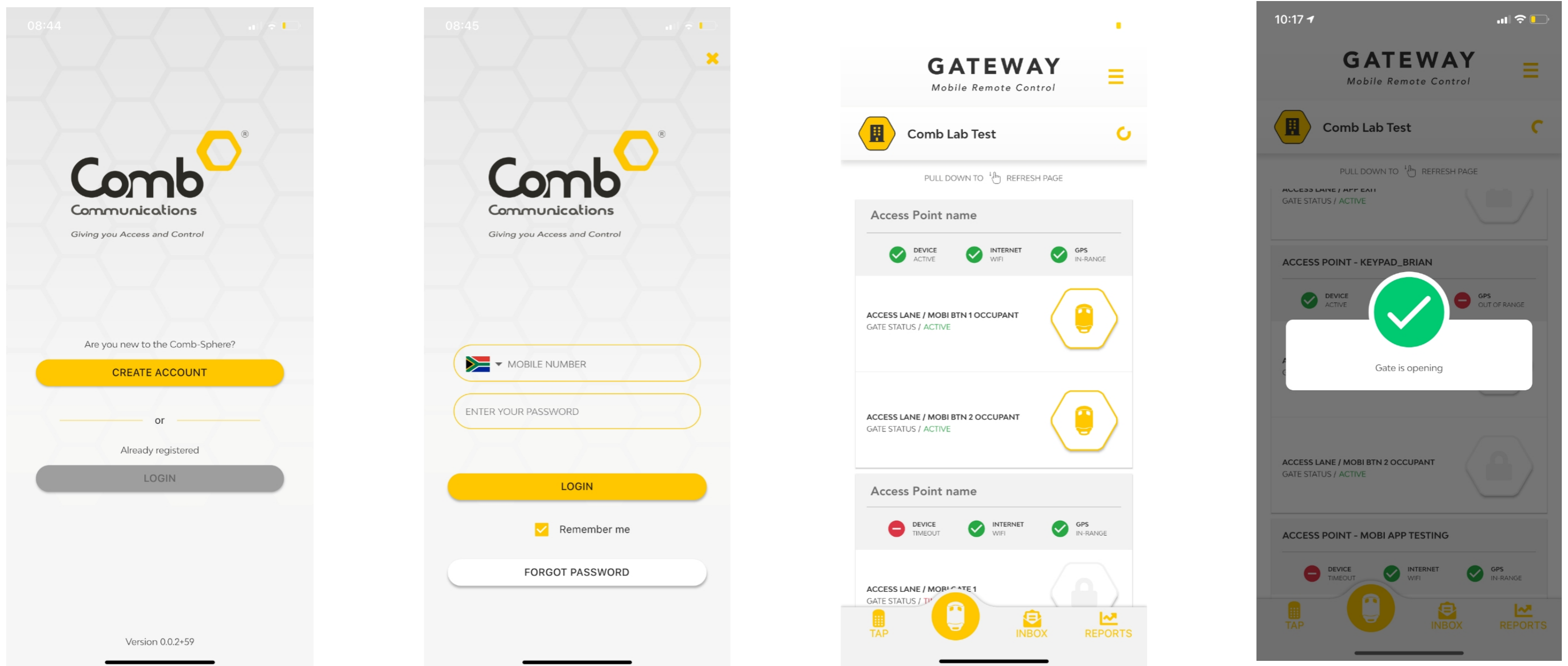
Add a new lane or open an existing lane and link the Comb Switch device to that lane.

AUTH TYPE	QUALIFIER	ROLE	TIMEGRID	DESCRIPTION	ACTION
MOBILE	MOBILE BTN 1	OCCUPANT	ALL TIMES	Mobi Trigger	+ ADD

5

Add a Mobi trigger for the required relay.

MyComb Mobile App Configuration



- 1 Download the MyComb application from Play store or the Apple store.
- 2 Create an account.
- 3 Login in to the MyComb application (Your organisation should be auto-detected).
- 4 To open the gate select the Gateway tab at the bottom and press the remote button for the Comb Switch device (When in radius of the device).
- 5 To generate TAP-TAP codes, simply switch the the TAP-TAP tab at the bottom and click TAP-TAP button associated to the Comb Switch access point.

