



# The Heartbeat of Access and Control

A single comprehensive web based facilities management platform, that integrates with our bespoke hardware and software offerings (\*Combware) along with a myriad 3rd party products tailored to suit every access managed eco-system, **Comb Portal** is undeniably the class leading facility management system. From secure log-in to informative dashboards and the ability to customise to your own requirements. The intuitive navigation allows you to drill down on any queries related to specific hardware with exception based reporting. Pull reports, invite users and update information with ease.



comb-communications.com

		CURRENT VIEW: COMB LAB TEST [RESIDENTIAL COMPLEX]									
System BACKEND	но	DME / DASHBOARD									
Comb Communications SUPER_USER		DASHBOARD									÷
DASHBOARD		📕 Comb Lab Test					😭 10 Units	21 Particip	pants 🧾 34 Auther	nticators	R
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		(TP) 😍	Airtime R.27.55						Comb Lab Test, Testing	2023-01-04	ACTIN
		-							Comb Lab Test, MY COMB	- 2022-10-07	Can

## PORTAL FEATURES

#### Secure Login

Login with encrypted username and password and safely update user details and reset a password online.

#### Informative Dashboards

Dashboard with important information in a once glance display. Add/Remove widgets on the home page as per user requirement. Pin the most used functions to dashboard and drag and drop functionality on the dashboard.

## MAINTENANCE

Maintain your organisation/complex with the concise set of options beneath. Related to the people and units involved through to the hardware they rely on.

#### Units

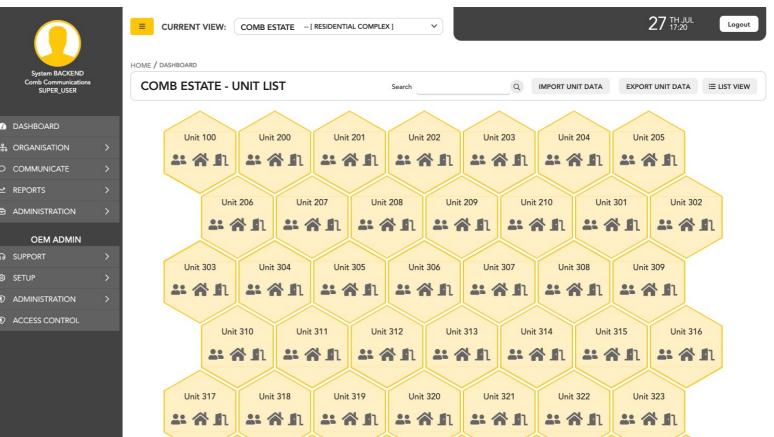


View and manage (edit, update, load or remove) occupants within the UNITS system related to a specific unit.

#### Manage Access Devices



Once your remotes, RFID tags or similar devices have been purchased and are in the store, allocate them to an individual through this module. Re-allocation may also be done here.



	Unit 324	Unit 325	Unit 326	Unit 327	Unit 328	Unit 329	Unit 330	i i
	Unit 324	Unit 325	Unit 326	Unit 327	Unit 328	Unit 329	Unit 330	
COPYRIGHT © COMB CO	OMMUNICATIONS 2020		COMB PORTAL V1 13 4	TERMS & CONDITIONS				Carel

				NTIAL COMPLEX ]					
	HOME / DASHBOAR	D							
SYSTEM BACKEND COMB COMMUNICATIO									
SUPER_USER	DEVICES								
DASHBOARD		Status:	Linked		Status:	Linked		Status:	Linked
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Units	MAIN	Battery Voltage:	8.3	SHEBA	Battery Voltage:	0.0	SCANNER	Battery Voltage:	0.0
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ADMINISTRATION	>								
		Status:	Linked	-	@ Status:	Linked	-	O Status:	Linked
OEM ADMIN		Last Comms:	08:38 - 28 Jun 2022	3	Last Comms:	10:45 - 12 Jul 2022		Last Comms:	18:07 - 27 Jun 2022
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SUPPORT	> SPARE	Battery Voltage:	0.0	SCANNER	Battery Voltage:	0.0	LOAN	Battery Voltage:	0.0
	SCANNER	Device Temp:	0.0	1	Device Temp:	0.0	SCANNER	Device Temp:	0.0
SETUP	CHAINWAY		1.6.63 0004ee7d	CHAINWAY		1.6.63 000448f17	CHAINWAY		0004d6b2
ADMINISTRATION	SCANNER	SIM Type:		SCANNER	SIM Type:		SCANNER	SIM Type:	50010002
	C EDIT DEVICE	SIM Number:	+2782923	C EDIT DEVICE	SIM Number:		C EDIT DEVICE	SIM Number:	
ACCESS CONTROL		SIM Network:			SIM Network:			SIM Network:	
		Sim Balance:	ACTIVE		Sim Balance:	ACTIVE		Sim Balance:	ACTIVE

## ACCESS MANAGEMENT

Management of all hardware, infrastructure and integrated devices related to access within your organisation.

#### Devices



View and manage (edit, link, unlink, review statistics) of all the devices allocated in your system.



#### Triggers

Set up triggers for DTMF, Pins, TAP & TAPx from the trigger store.

#### **Device Pending Updates**

Any changes made to the organisation's data and requires synchronisation with a field device/hardware.

## **ORGANISATION DETAILS**

Edit or update details pertaining to the organisation complex and the people involved.



#### Partners

Details of partners that provide a service to the complex.



#### Partners

Provide access to the system as part of the organisation, i.e. inviting a new tenant/occupant in the complex.



#### **Pending Invitations**

Create invitation for registration on the system.



User Maintenance

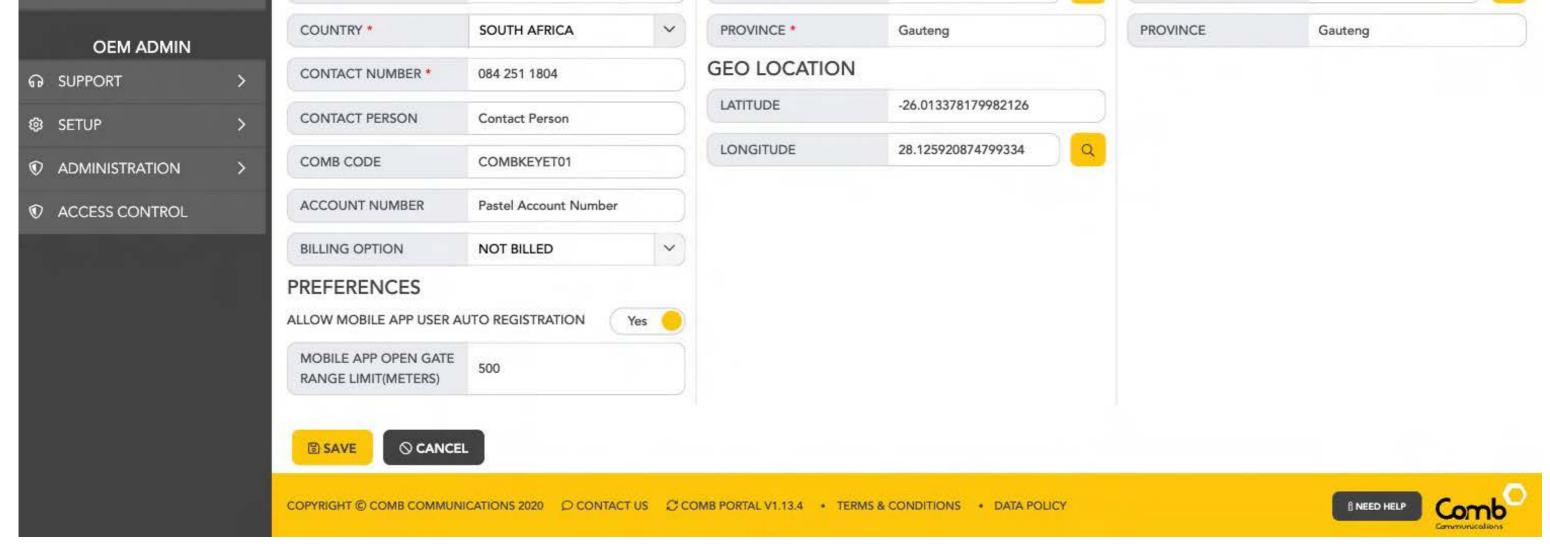
Create, update or remove a user



#### **Comb Store**

Acquire or renew licenses, purchase Comb Credits or activate new hardware.

				DENTIAL COMPLEX ]			27 TH JUL 17:58 Logout
SYSTEM BACKEND COMB COMMUNICATIO SUPER_USER	NS						
		ORGANISATION D	ETAILS	PHYSICAL ADDR	ESS	POSTAL ADDRE	SS
2 DASHBOARD		LEGAL NAME *	Comb Lab Test	STREET NUMBER *	2 TFT House	SAM	E AS PHYSICAL ADDRESS
윪 ORGANISATION	>	DISPLAY NAME *	Comb Lab Test	STREET NAME *	Challenger Ave		
	>	COMPANY REG NO	4455544455	SUBURB	Midrand	POSTBOX	2 TFT House
✓ REPORTS	>	VAT REGISTRATION NO	1445/588/552	CITY/TOWN *	Johannesburg	CITY/TOWN	Midrand
	>	EMAIL ADDRESS *	luvish325@gmail.com	POSTAL CODE *	1685	Q POSTAL CODE	1685 Q



## REPORTS

A central point to pull reports on an array of specific requirements, including your billings, hardware usage and more.



#### Billing Summary

A report displaying total cost per unit for calls made, for the period selected. User input for monthly cost.



#### Visitor Access Report

A report displaying access type per owner/ occupant per unit, for the period selected.



#### Billing Detail

A report displaying total cost per owner/occupant per unit for calls made, for the period selected. User input for monthly cost.

## COMMUNICATE

A dedicated facility for outbound communication to persons involved with your organisation/complex.



#### Instant Messaging (Communicate or Messaging)

A single application for communicating via SMS, e-mail or mobile notifications to your audience or individuals. Create custom groups for sending specific communication. Bulk email and SMS sent from Portal.

SYSTEM BACKEND COMB COMMUNICATIONS SUPER_USER		CURRENT VIEW:	E GROUPS			27 TH JI 18:07	JL Logout
		MESSAGE GROUP NAME	DESCRIPTION	MESSAGE TYPE	ENABLED		
DASHBOARD		EXTERNAL	EXTERNAL	EMAIL	TRUE		REMOVE GROUP
品 ORGANISATION	>	ALL OWNERS/OCCUPANTS	THIS IS A SPECIAL MESSAGE GROUP THAT INCLUDES ALL CURRENT OWNERS AND OCCUPANTS.	SPECIAL	TRUE		
	>	ALL OWNERS	THIS IS A SPECIAL MESSAGE GROUP THAT INCLUDES ALL OWNERS.	SPECIAL	TRUE		
	>	ALL OCCUPANTS	THIS IS A SPECIAL MESSAGE GROUP THAT INCLUDES ALL OCCUPANTS.	SPECIAL	TRUE		
	>						
OEM ADMIN		NEW MESSAG	ES			+	NEW MESSAGE
െ SUPPORT	>	-					
l SETUP	>	SMS EMAIL MOB	ILE APP				
	>	MESSAGE GROUP NAME	TEXT		DATE		
ACCESS CONTROL		NO RECORDS FOUND.				FIRST PREVIOUS NEX	t LAST 10 V

## 

## ADMIN



Billing Summary

A report displaying total cost per unit for calls made, for the period selected. User input for monthly cost.



#### Visitor Access Report

A report displaying access type per owner/ occupant per unit, for the period selected.

### ACCESS POINTS AND LANES

We have simplified our organisation setup process with a centralised approach to adding devices, lanes and authenticators in one place within "Access Points".



All-in-one organisation setup - with an interactive user guide to help get you started.



Conveniently monitor, manage and configure the organisation's devices.



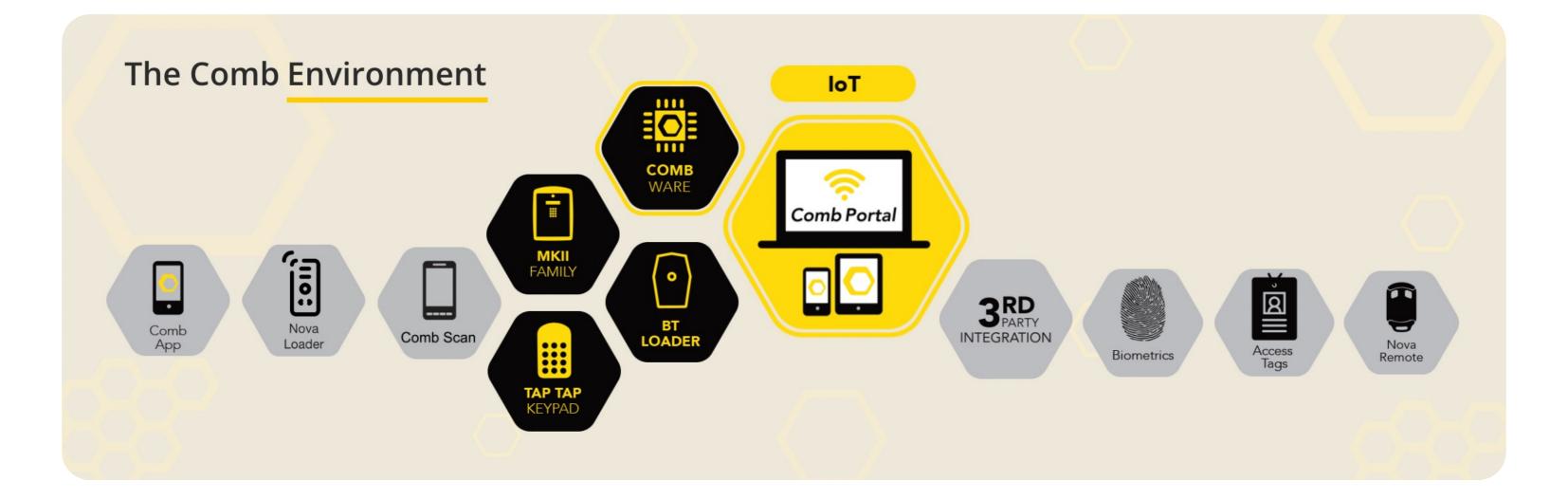
Easily Link, sync, reboot and SSH-connect directly to your device.



Continuously keep your device's firmware updated at the click of a button.

GW		► 21 ST SEP Logout
GRAHAM WILD COMB COMMUNICATIONS SUPER_USER	ACCESS POINTS	View more information + New Access Point
🙆 DASHBOARD 🗲		
		0 LANES / 0 DEVICES
COMMUNICATE	🛃 MAIN ESTATE ENTRANCE	SAVE 🛱 DELETE
<ul><li>☑ REPORTS</li><li>➢ ADMINISTRATION</li></ul>	Access Point Name Main estate entrance	MAP VIEW Users can drag the pin to pin-point the <b>Access Point</b> location
WIDGETS	Latitude -25.87363793	LET FIT GYM WEAR
	Longitude 28.23439829	
SUPPORT >	(Defaults to Organisations location)	Bushtracks Africe Personal Africa Gateside Dog Park
ADMINISTRATION >		Sasol Fengate  Sasol Fengate  Runnymead  Plantaliae a
◆ ACCESS CONTROL		Birdbrains Birdbrains Bird shoo     Ferngate     Veterinary Clinic     Plantation or       Plantation or     Plantation or     Plantation or     Plantation or
	DEVICES	+ ADD
	No devices added	
	LANES	+ ADD

No lanes added



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