





Checking operating system version (32 or 64 bit)



Open up "My Computer". Right click anywhere and select the "Properties" option.



3. Your operating system version(32 or 64 bit) will be indicatedunder the "System type" headingas indicated below. Please

Videos	Local Dis	W Muvanceu system settings			
> 🥌 OneDrive	45.9 GB f		System		
This PC			Processor:	Intel(R) Core(TM) i7-4500U CPU @ 1.80GH:	z 2.40 GHz
-			Installed memory (RAM):	8.00 GB (7.88 GB usable)	
> 💣 Network			System type:	64-bit Operating System, x64-based proces	ssor
			Pen and Touch:	No Pen or Touch Input is available for this	Display
			Computer name, domain, an		
			Computer name:	DESKTOP-F8MTUEN	Change settings
			Full computer name:	DESKTOP-F8MTUEN	
			Computer description:		
			Workgroup:	WORKGROUP	
			Windows activation		
			Product ID: Not Available		
		See also			
		Security and Maintenance			Activate Windows
					Go to Settings to activate Window
9 items					

remember your operating system version as it will be needed for the Java and BTLoader downloads. (Your device might indicate x86 bit, that means your device is 32 bit)

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Download Java for your operating system version (32 or 64 bit).

Click the buttons below to download Java for your operating system. Alternatively you can copy the links below and paste them in your web browser.

Download Java: 32bit

Alternatively visit: http://83.103.170.157/apps/java/jdk_1.8/jdk/jdk-8u202-windows-i586.exe



Alternatively visit: http://83.103.170.157/apps/java/jdk_1.8/jdk/jdk-8u202-windows-x64.exe

Download the Comb Biometric reader driver.

Click the buttons below to download the Comb biometric reader driver for your operating system. Alternatively you can copy the links below and paste them in your web browser.



Download Comb Bio driver: 32bit

https://drive.google.com/uc?export=download&id=1V3YZBPQEQoOBfIPU6U5bJmmLwsZDJv2R

Download Comb Bio driver: 64bit

Cancel

Next >

https://drive.google.com/uc?export=download&id=10KRVdLFUCtlv567S-8FCSrznEO-1oERk

Once you have downloaded the Comb Bio driver, open and install the software as indicated below.



🕞 Setup - Comb Secugen Biometric Driver version 1.0.6		×
Ready to Install		



Setup will install Comb Secugen Biometric Driver into the following folder. To continue, dick Next. If you would like to select a different folder, dick Browse. C: Program Files Comb Secugen Biometric Driver Browse... At least 46.1 MB of free disk space is required.

Setup is now ready to begin installing Comb Secugen Biometric Driver on your computer.



Click Install to continue with the installation, or click Back if you want to review or change any settings.



BIOMETRIC ENROLMENT

Setup - Comb Secugen Biometric Driver version 1.0.6

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Completing the Comb Secugen Biometric Driver Setup Wizard

Setup has finished installing Comb Secugen Biometric Driver on your computer. The application may be launched by selecting the installed shortcuts.

Click Finish to exit Setup.



Congratulations, you have successfully installed all the required drivers, you can now continue and start registering users fingerprints via the Comb Portal.

How to register biometric fingerprints on Comb Portal

1: Log into the Comb Portal and navigate to the "Units" page from the side menu. **2:** Locate the unit of the occupant/owner who will be registering their fingerprint and click the Authenticators icon as indicated below.





3: Click the "+ADD" button and select "ADD AUTHENTICATOR" as indicated below.





4: A pop-up will open to assign a new Authenticator, start by selecting the "Biometric" authenticator.
5: Select the person from the unit who you would like to register the fingerprint for.
6: Once selected, click the "Start enrolment" button to continue.



X

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ORGANISATION - UNIT NO. 1 - BIOMETRIC ENROLMENT - Tony Stark

Welcome to Comb Communication's **Biometric Fingerprint Enrolment**FINGER 1
FINGER 2
SAVE
CANCEL

7: The Biometric enrolment wizard will open where the user will be able to register his/her fingerprints. Start by clicking the "Finger 1" accordion as indicated. *Users can register 2 fingers. 8: Users will need to scan the same fingerprint twice for improved match quality. Once the user is ready to scan their fingerprint, click the "Capture prints" button to start capturing.
9: A pop-up will open, when you see the icon indicated below, place your finger on the fingerprint scanner until completed. Repeat step 8 to complete the users second fingerprint scan using the same finger.

ORGANISATION - UNIT NO. 1 - BIOMETRIC ENROLI	MENT - Tony Stark
Welcome to Comb Communication's Biom	netric Fingerprint Enrolment
✓ FINGER 1	
STEP 1: SCAN FINGER PRINTS	i View More Information



(You can capture multiple prints until you have a good quality fingerprint captured)

CAPTURE PRINTS

SAVE

> FINGER 2

CANCEL



10: Once you have completed scanning your fingerprint twice, users will need to scan their finger one last time to verify that their fingerprint match works. Click the "Verify print for finger 1" button to start scanning the fingerprint. Once completed and successfully verified, click the SAVE button to apply and save the fingerprint.

Scan 1/2

Finger 1

Finger 1

Scan 2/2

(You can capture multiple prints until you have a good quality fingerprint captured)

CAPTURE PRINTS

STEP 2: VERIFY FINGERPRINT

VERIFY PRINT FOR FINGER 1

Congratulations, You have successfully registered the users fingerprint!



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