	Comb
TAP TAP Temporary Access Pin Code	Communications
Comb Lab Test	·
PULL DOWN TO 10 REFRESH PAGE	
DEVICE     DEVICE	ATION
REQUEST TEMPORARY ACCESS PIN THE ANOUNT OF TAP CODES ARE LIMITED TO 20 PER UNIT	
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REQUEST TEMPORARY ACCESS PIN The ANOUNT OF TAP CODES ARE LIMITED TO 30 PER	
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# The Heartbeat of Access and Control

# **MyComb**

Comb mobile application user guide

The brand new MyComb mobile application will provide you seamless integration with our products allowing you to manage access to your estate easily and efficiently from your phone. We have taken your safety to the next level with our all-new real-time mobile application. Users will receive push notifications giving them instant information on the entry and exit of people who enter the estate's access points. Your security is our main priority, let your phone tell you who enters and when!





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## **CREATE ACCOUNT**

Otad a v t	Please enter your mobile number below This number will be used to verify your account / organisation MOBILE NUMBER	COTP Verification  Please enter the OTP sent to 082 111 1212  Enter the 5-dglt code that you receive via SMS in the field below  0 0 0 0 0 0 0	Context sumber Cell phone number Cell phone number Chair a password that contains. Numbers, Capital Latter, at chaire a password the system to be greater than 8 Password Confirm Password Personal Details	distat Communications Circle your Access and Control
Are you rever to the Comb-Syshew? CREATE ACCOUNT or Aready registered LOGIN Version 8.022-59	Confirm Mable Number	and the transmission of transm	Name         Lastname         Email         By proceeding you agree to our terms and conditions         Example         Prepater Account	MOBLE NUMBER DITER YOUR PASSWORD LOGIN © Remember me FORGOT PASSWORD

Upon opening the MyComb mobile application, the user (if not registered before) will need to register a new account. Start by clicking the "CREATE ACCOUNT" button to navigate to the Registration page, enter your mobile phone number then click the "Confirm mobile number" button. The user will be navigated to the OTP Verification page where they need to enter the OTP code that was sent to their mobile number via SMS. After verification the user will be navigated to the Account Details page. Complete the required input fields and once happy click the "Register account" button to process the registration of the user account. The user will be navigated to the login page where he/she will need to login in with the newly created account's mobile number and password.

#### LOGIN

Comb	Comb	• <b>OTP Verification</b> Please enter the OTP sent to 0821111212	Set your active Organisations This number is associated to the following organisations	TAP TAP
Communications Grieng your Access and Control Are your new to the Comb Sphere? CREATE ACCOUNT	Communications Gring you Access and Control Control And Control CENTER YOUR PASSWORD	Enter the 3-digit code that you receive via SMS in the field below $(0\ 0\ 0\ 0\ 0\ 0\ 0\ 0\ 0\ 0\ 0\ 0\ 0\ 0$	Comb Lab Test I Unit 1 307 Street address, Johannesburg	Access Point name
LOGIN Version 0.02-59	LOOIN Remember me FORGOT PASSWORD			Anne Contraction of the con

After the user has registered the account, click the "LOGIN" button to navigate to the login page. Enter mobile phone number and password, then click on the "LOGIN" button to proceed. An OTP code will be sent to the users phone which needs to be entered in the indicated field. Once completed click the "Confirm OTP" button to login. After successfully logging in a pop up will open with the organisations that are linked to your account. Select an organisation to navigate to the homepage. If there are no organisations listed, you need to contact your organisation to link your account.

Congratulations, you have registered and account and logged in successfully!

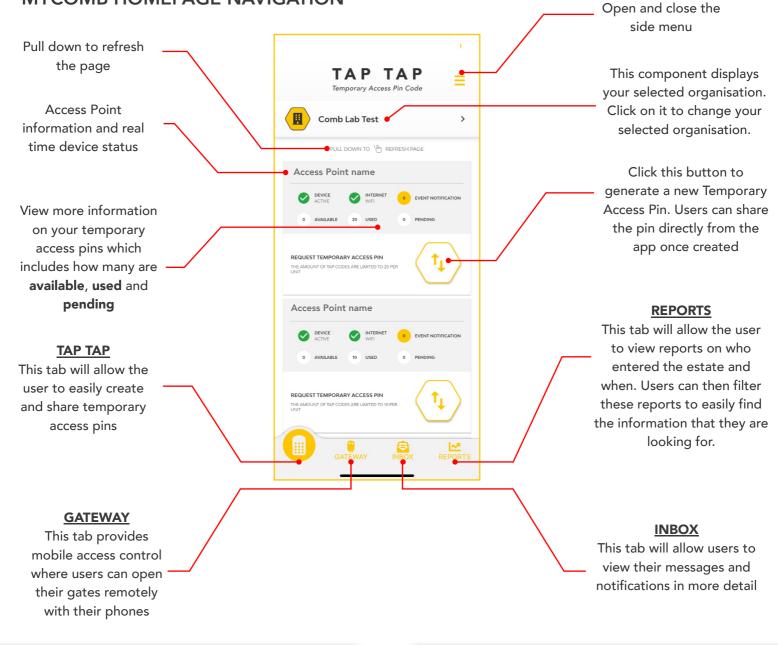


#### FORGOT PASSWORD

		Reset Password & ***********************************
Computedions Computedions	Communications Communications	Please enter the OTP sent to 0221111212 Enter the 5-digit code but you recover via SMS in the field below
Are you new to the Comb-Sphere? CREATE ACCOUNT or	MOBILE NUMBER	0 0 0 0 0 0 0 05 Dee Time Pin was requested at. 08:40 Haven't received anything_yet? Please waikt takes 2.3 minute before requesting a new OTP
Already registered	LOGIN	<b>C</b> RESEND
Version 0.02+59	FORGOT PASSWORD	CHANGE PASSWORD

If you have forgotten your password and would like to reset it, simply open the app and click on the "LOGIN" button to navigate to the login page. Next **enter your mobile phone number**, then click the "FORGOT PASSWORD" button. This will navigate the user to the Reset Password page. Enter the new password and the OTP code that was sent to the users phone. Once completed, click the "CHANGE PASSWORD" button to verify the OTP and successfully change your password.

# MYCOMB HOMEPAGE NAVIGATION





# UPDATE PROFILE

08:40	• =	Profile details	×	08:40 at
Midhail Greaves NA Notification Preferences	>	Personal Details Name		Personal Details
ACCESS PO	>	Lastname Lastname	$\overline{}$	Lastname
Organisations (View, Link Pending)	a > >	email@address.com		Email Mikhail@comb-co
REQUEST TEM THE AND/OF OF UNIT		UPDATE DETAILS		Person updated successfully:
Control Contro				
Version 0.02+59				

From the homepage, click and open the side menu. Navigate by clicking the "Profile Details" option as indicated in the diagram. The Profile details page will open. The user can change his/her profile details as desired. Once completed, simply click the "UPDATE PROFILE" button to save the changes.

## CHANGE PASSWORD

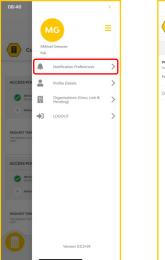
From the homepage, click and open the side menu. Navigate by clicking the "Profile Details" option as indicated in the diagram. Click the "CHANGE PASSWORD" button to navigate to the Reset Password page. An OTP code will be sent to your mobile phone. Enter your new password and the OTP code. Once completed click the "CHANGE PASSWORD" button to verify the OTP and successfully change your password.





Reset Password	×
Create a password that contains: Numbers; Capital Letters; at least one symbol @#&; The length must be greater than 8	
characters.	
Please enter the OTP sent to	
082 111 1212 Enter the 5-digit code that you receive via SMS in the field belo	200
0 0 0 0 0	
0/5	
One Time Pin was requested at	
08:40	
Haven't received anything yet? Please wait at least 2-3 minutes before requesting a new OTF	>
2	
RESEND	
CHANGE PASSWORD	٦
	J

## PUSH NOTIFICATION SETTINGS



	2
Notifications	×
ACCESS METHODS	NOTIFICATIONS
PUSH NOTIFICATION SETTINGS You can set your notification preferences here Push Notification	On 🌔
Open phone Settings	

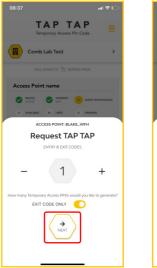
Users can turn their push notification on or off by simply opening the side menu and navigating to the Notifications page as indicated in the diagram. Select the notifications tab, here users can toggle the Push notifications setting on and off. The user will need to grant access to receive push notifications from their phone settings, simply click the "Open settings" link to open your mobile phone settings where you are able to grant or deny push notifications on the Comb Mobile application.



# **REQUEST VISITOR PINS (TAP-TAP)**

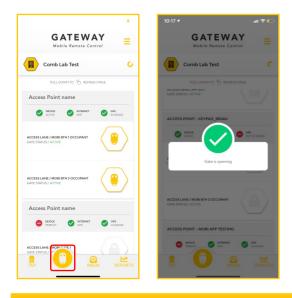
To request a **Temporary Access Pin**, click the button as indicated in the diagram. This will open a pop up prompting the user to enter the amount of entries the TAP-TAP pin will grant access to. The user can choose to generate a TAP-TAP pin that will either allow entry and exit or only exit access. Click the "NEXT" button to create the Temporary Access Pin. Once the pin is created the user can instantly share the pin on external applications such as WhatsApp.

TAP TAP Temporary Access Pin Code
Comb Lab Test
PULL DOWN TO 🔥 REFRESH PAGE
ACCESS POINT - BLAKE_WFH
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REQUEST TEMPORARY ACCESS PN THE ANOLINIT OF TAP CODES ARE LAWTED TO 30 FRR
Access Point name
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REQUEST TEMPORARY ACCESS PIN the ANOUNT OF TAP CODES ARE LIMITED TO 19 FER UNIT



08:37 .ul 후 🕞
TAP TAP ==
Comb Lab Test
Pull DOWN TO
Access Point name
O AVALABLE 20 USED O PENDING
ACCESS POINT: BLAKE_WFH
Share TAP TAP
ENTRY & EXIT CODES
SHARE
Temporary Access PINS is valid for 1 use
38585
Keep this pin safe and only share with people you know

#### **GATEWAY - MOBILE REMOTE CONTROL**



Users can now open their gate directly from their mobile phone. First navigate to the gateway tab as indicated in the image. This tab will display a list of all the Access Points that you are linked to. If your device is online, has an internet connection and you are within range, the remote button will be enabled, allowing the user to click the remote button to open the gate.

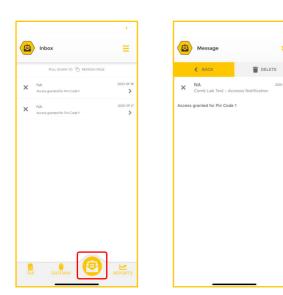
## VIEW AND LINK ORGANISATIONS

	3	-	-
	MG ≡	× Set your active Organisations	× No Organisations found
<b>()</b> Co	Midhail Greaves NA Notification Preferences	This number is associated to the following organisations	It seems that your credentials are not registered with any of our organisations
	Profile Details	Comb Lab Test   Unit 1 307 Street address, Johannesburg	Please, contact your Organisation's Administrator to register your credentials.
0 AVAR	LOGOUT		RETRY
REQUEST TEM THE AMOUNT OF T UNIT			
0 AVAR			
	Version 0.0.2+59		View pending verifications

Users can view their linked organisations and pending invites by opening the side menu and clicking the "Organisations" button as indicated in the diagram. This will navigate the user to the linked organisations page. Here users can change their selected organisation, or view their pending invites by clicking the "View pending verification" button to navigate to the Pending invitations page.

# MESSAGING/NOTIFICATIONS





To view your messages and notifications, navigate to the Messages tab as indicated in the diagram. On this tab users can view their notifications/messages of the people that have entered and exited the estate.

Click on a message to open and view more detail with the ability to delete existing messages.

#### REPORTING

Users can view reports on the list of visitors that have entered and exited the organisation. Navigate to the reports tab as indicated in the diagram. Here you can:

- View the unit number that people are visiting
- The access method that was used to enter or exit
- The name and contact number of the visitor
- The time the visitor entered and exited the estate.

The user can filter the reports by clicking the filter button on the top left-hand side of the page as indicated in the diagram. This way the user can filter the reports too easily and efficiently find any information they need.

	<b>T</b> FILTER		Ê	🕑 RESET	
B	UNIT NUMBER		PERSON RC		
	ACCESS POINT REMOTE		PERSON N/	RESERVEND / AMOUNT	
		2020/00/00 00:00 00	ENDT	2020/00/00 00:00:00	
	UNIT NUMBER		PERSON IN	ле	
(M)	ACCESS POINT		PERSON NAME CELL ND / SPRAL ND / AMOUNT		
	BIO. HINGENPHI				
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			PERSON RC		
	ACCESS POINT		PERSON NA	SFRAL NO / AMOUNT	
	ENTRY	2020/00/00 00:00:00	DIT	2020/00/00 00:00:00	
	UNITINUMBER		PERSON INC	DLE	
ы.	ACCESS POINT		PERSON NR		
-	CALLER LINE ID			ERIAL NO / AMOUNT	
	ENTRY	2020/00/00 00:00:00	DOT	2020/00/00 00:00:00	
E.	UNIT NUMBER		PERSON RC		
Ы.	ACCESS POINT CARD OR TAG		PERSON NA	ERIAL NO / AMOUNT	
		2025/00/00 00:00:00	DIT	2020/00/00 00:00:00	
_	UNIT NUMBER		PERSON RC	N.	
	ACCESS POINT		PERSION NAME		
	DTMF 9/6		CELL NO/S	ERIAL NO / AMOUNT	
	ENTRY	2020/00/00 00:00:00	DIT	2020/00/00 00:00:00	
	UNIT NUMBER		PERSON RC		
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		2020/00/00 00:00:00		2020/00/00 00:00:00	
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	ENTRY	2020/00/00 02:00:00	FDUT	2020/00/00 00:00:00	
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