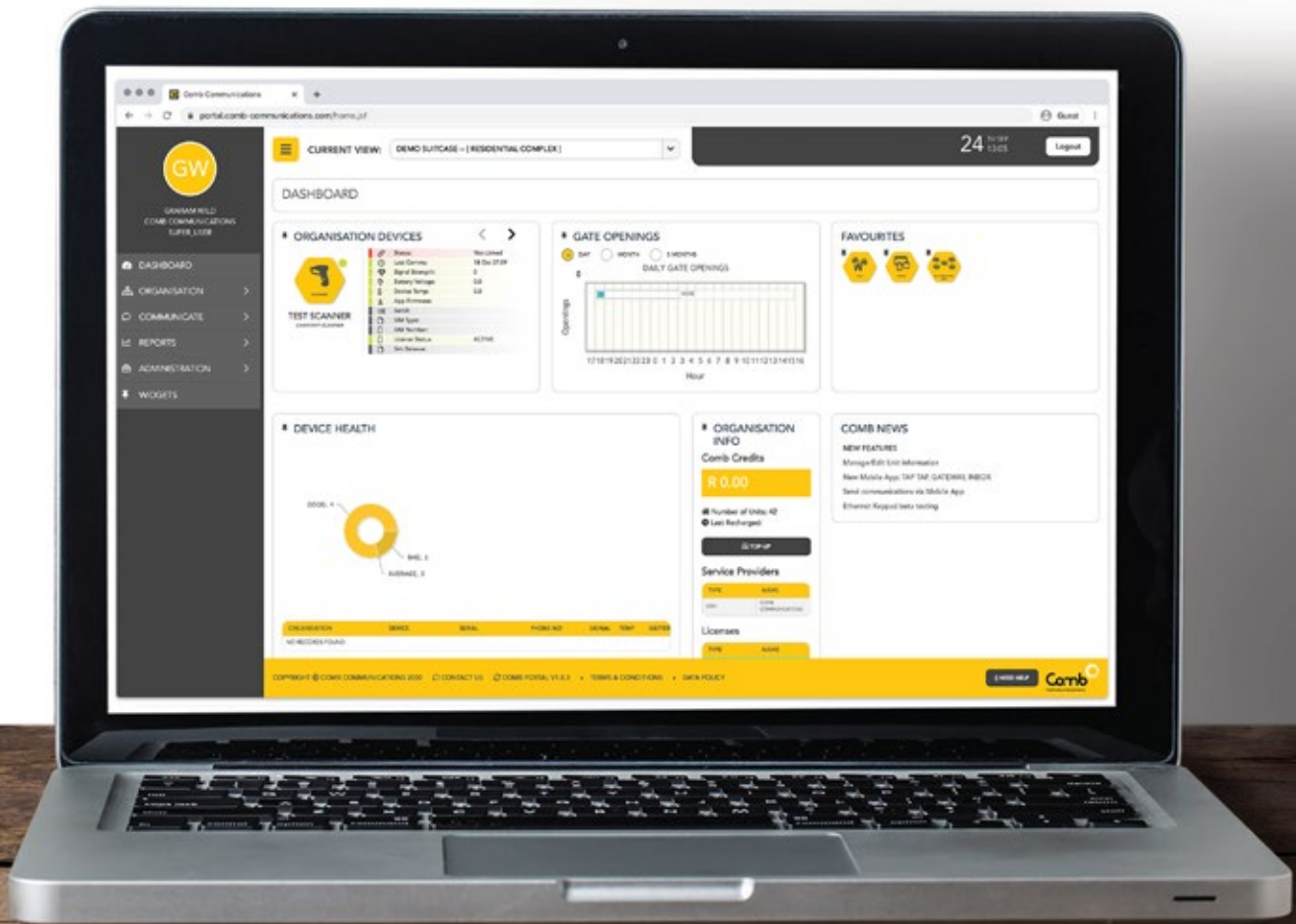
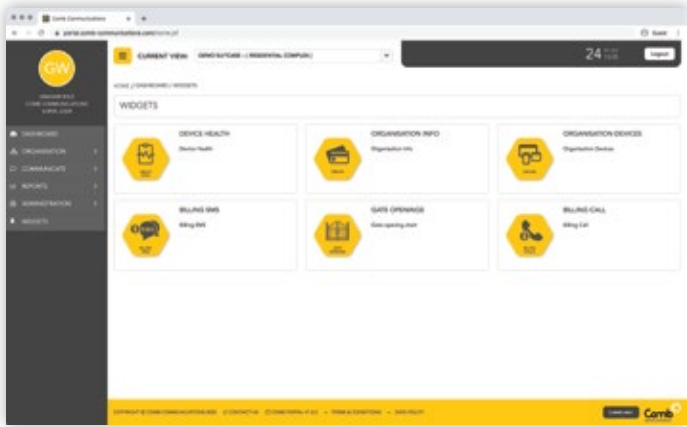


The Heartbeat of Access and Control

A single comprehensive web based facilities management platform, that integrates with our bespoke hardware and software offerings (*Combware) along with a myriad 3rd party products tailored to suit every access managed eco-system, **Comb Portal** is undeniably the class leading facility management system. From secure log-in to informative dashboards and the ability to customise to your own requirements. The intuitive navigation allows you to drill down on any queries related to specific hardware with exception based reporting. Pull reports, invite users and update information with ease.





PORTAL FEATURES

Secure Login

Login with encrypted username and password and safely update user details and reset a password online.

Informative Dashboards

Dashboard with important information in a once glance display. Add/Remove widgets on the home page as per user requirement. Pin the most used functions to dashboard and drag and drop functionality on the dashboard.

MAINTENANCE

Maintain your organisation/complex with the concise set of options beneath. Related to the people and units involved through to the hardware they rely on.



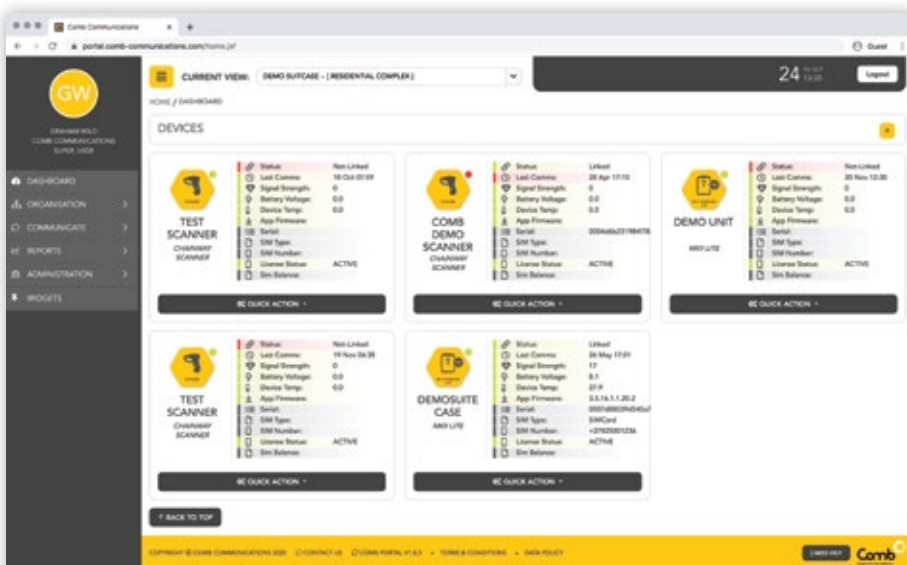
Units

View and manage (edit, update, load or remove) occupants within the UNITS system related to a specific unit.



Manage Access Devices

Once your remotes, RFID tags or similar devices have been purchased and are in the store, allocate them to an individual through this module. Re-allocation may also be done here.



ACCESS MANAGEMENT

Management of all hardware, infrastructure and integrated devices related to access within your organisation.



Devices

View and manage (edit, link, unlink, review statistics) of all the devices allocated in your system.



Triggers

Set up triggers for DTMF, Pins, TAP & TAPx from the trigger store.



Device Pending Updates

Any changes made to the organisation's data and requires synchronisation with a field device/hardware.

ORGANISATION DETAILS

Edit or update details pertaining to the organisation/complex and the people involved.



Partners

Details of partners that provide a service to the complex.



User Maintenance

Create, update or remove a user.



Invite Partners

Provide access to the system as part of the organisation, i.e. inviting a new tenant/occupant in the complex.



Comb Store

Acquire or renew licenses, purchase Comb Credits or activate new hardware.



Pending Invitations

Create invitation for registration on the system.

The screenshot shows the 'ORGANISATION' details page in the Comb Communications web portal. The page is titled 'ORGANISATION' and is part of the 'DEMO SUITCASE - [RESIDENTIAL COMPLEX]' view. The form is divided into three main sections: 'ORGANISATION DETAILS', 'PHYSICAL ADDRESS', and 'POSTAL ADDRESS'. The 'ORGANISATION DETAILS' section includes fields for Legal Name (Comb Demo Suitcase), Display Name (Demo Suitcase), Company Reg No (Company Registration Number), Vat Registration No (Vat registration Number), Email Address (amelia@comb-communications.com), Country (South Africa), Contact Number (0829237361), and Comb Code (Keep0). The 'PHYSICAL ADDRESS' section includes fields for Street Number (34), Street Name (Monte Carlo Crescent), Suburb (Kyalami Business Park), City/Town (Johannesburg), Postal Code (1685), and Province (Gauteng). The 'POSTAL ADDRESS' section includes fields for Postbox (34 Monte Carlo Crescent), City/Town (Johannesburg), Postal Code (1685), and Province (Gauteng). There is a 'SAME AS PHYSICAL ADDRESS' checkbox in the Postal Address section. Below the form, there is a 'PREFERENCES' section with a toggle for 'ALLOW MOBILE APP USER AUTO REGISTRATION' set to 'Yes'. At the bottom of the form, there are 'SAVE' and 'CANCEL' buttons. The footer of the page includes copyright information for Comb Communications 2020, contact information, and links to the Comb Portal v1.8.3, Terms & Conditions, and Data Policy. The Comb logo is also present in the bottom right corner.

REPORTS

A central point to pull reports on an array of specific requirements, including your billings, hardware usage and more.



Billing Summary

A report displaying total cost per unit for calls made, for the period selected. User input for monthly cost.



Visitor Access Report

A report displaying access type per owner/occupant per unit, for the period selected.



Billing Detail

A report displaying total cost per owner/occupant per unit for calls made, for the period selected. User input for monthly cost.

COMMUNICATE

A dedicated facility for outbound communication to persons involved with your organisation/complex.



Instant Messaging (Communicate or Messaging)

A single application for communicating via SMS, e-mail or mobile notifications to your audience or individuals. Create custom groups for sending specific communication. Bulk email and SMS sent from Portal.

The screenshot shows the 'DEMO SUITCASE - UNIT DETAIL' page. The left sidebar contains navigation options: DASHBOARD, ORGANISATION, COMMUNICATE, REPORTS, ADMINISTRATION, and WIDGETS. The main content area displays unit information for Unit 7, including resident code, description, and occupancy duration. It also features a table for occupants and a section for emergency contacts.

# INTERCOM	# INITIAL	# OCCUPANT NAME	# CONTACT NUMBER	# EMAIL ADDRESS	# TYPE OF OCCUPANT	# NOTIFY VIA SMS/EMAIL		# EDIT	# REMOVE
1	AH	Amelia Hayward	0829237361		Occupant	SMS <input type="checkbox"/>	Email <input type="checkbox"/>		
2	TS	Thuly Selvi	0826780280	thuly@comb-communications.com	Occupant	SMS <input type="checkbox"/>	Email <input type="checkbox"/>		

ADMIN



Billing Summary

A report displaying total cost per unit for calls made, for the period selected. User input for monthly cost.



Visitor Access Report

A report displaying access type per owner/occupant per unit, for the period selected.

