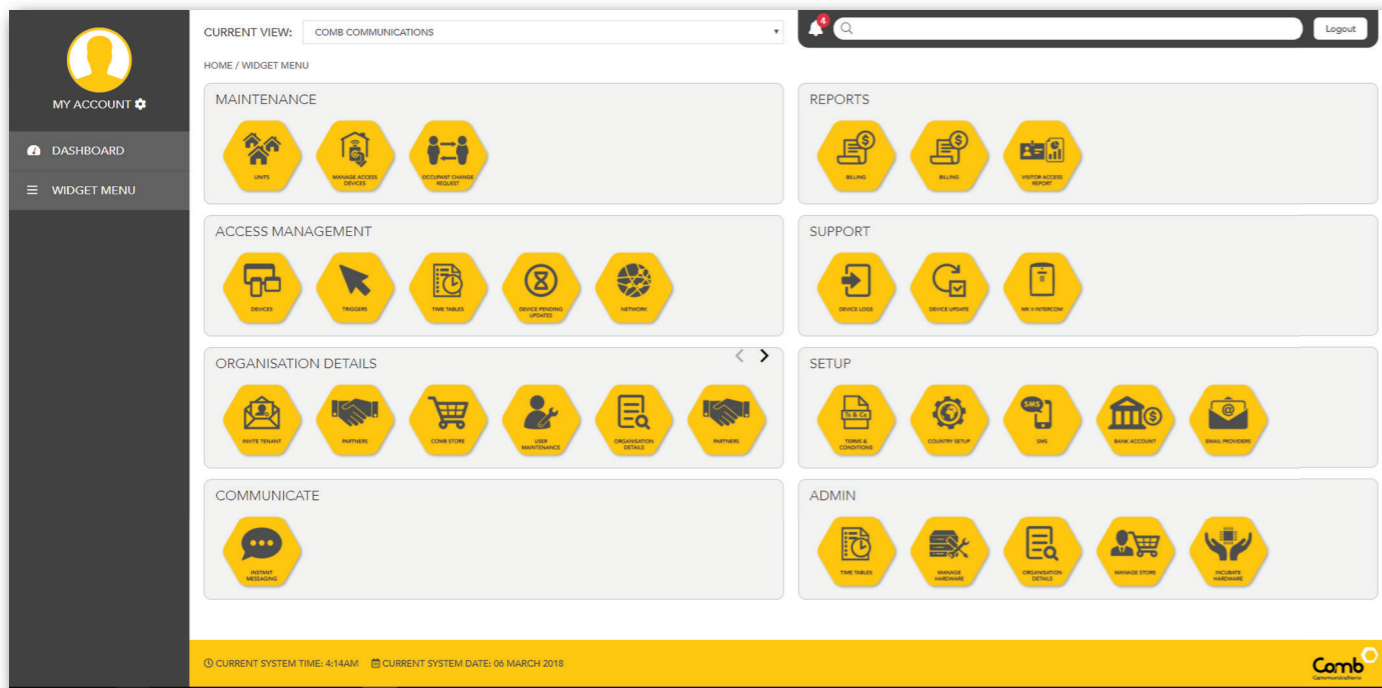## COMMUNICATE

A dedicated facility for outbound communication to persons involved with your organisation/complex.

Instant Messaging (Communicate or Messaging)
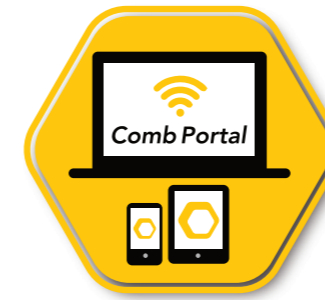The single application for communicating via e-mail or SMS to your audience or individuals.

INSTANT MESSAGING

Comb Portal

Comb
Communications

Giving you Access and Control

Comb Portal interface

CURRENT VIEW: COMB COMMUNICATIONS — Logout

MY ACCOUNT
- DASHBOARD
- WIDGET MENU

HOME / WIDGET MENU

MAINTENANCE
- UNITS
- MANAGE ACCESS DEVICES
- DOCUMENT CHANGE REQUEST

REPORTS
- BILLING
- BILLING
- VISITOR ACCESS REPORT

ACCESS MANAGEMENT
- DEVICES
- TRIGGERS
- TIME TABLES
- DEVICE PENDING UPDATES
- NETWORK

SUPPORT
- DEVICE LOGS
- DEVICE UPDATE
- MK II INTERCOM

ORGANISATION DETAILS
- INVITE TENANT
- PARTNERS
- COMB STORE
- USER MAINTENANCE
- ORGANISATION DETAILS
- PARTNERS

SETUP
- TERMS & CONDITIONS
- COUNTRY SETUP
- SMS
- BANK ACCOUNT
- EMAIL PROVIDERS

COMMUNICATE
- INSTANT MESSAGING

ADMIN
- TIME TABLES
- MANAGE HARDWARE
- ORGANISATION DETAILS
- MANAGE STORE
- PACKAGE HARDWARE

CURRENT SYSTEM TIME: 4:14AM   CURRENT SYSTEM DATE: 06 MARCH 2018

Comb Communications

ADMIN

Time Tables
Allocate specific times for access

TIME TABLES

Manage Hardware
Set-up default relay configuration & intercom display

MANAGE HARDWARE

The Comb Environment

IoT

COMB WARE

Comb Portal

- Comb App
- Nova Loader
- License Scanner
- MKII FAMILY
- TAP TAP KEYPAD
- BT LOADER
- 3RD PARTY INTEGRATION
- Biometrics
- Access Tags
- Nova Remote

The *Heartbeat* of Access and Control

A single comprehensive web based facilities management platform, that integrates with our bespoke hardware and software offerings (*Combware) along with a myriad 3rd party products tailored to suit every access managed eco-system, **Comb Portal** is undeniably the class leading facility management system. From secure log-in to informative dashboards and the ability to customise to your own requirements. The intuitive navigation allows you to drill down on any queries related to specific hardware with exception based reporting. Pull reports, invite users and update information with ease.
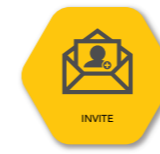
Comb Portal dashboard on laptop

CURRENT VIEW: COMB COMMUNICATIONS — Logout

MY ACCOUNT
- DASHBOARD
- PAGE LINKS
- MAINTENANCE
- ACCESS MANAGEMENT
- ORGANISATION DETAILS
- COMMUNICATE
- REPORTS
- SUPPORT
- SETUP
- ADMIN
- SYSTEM WIDGETS

HOME / DASHBOARD — CUSTOMIZE DASHBOARD

DEVICES

FAVOURITES

TITLE	TITLE	TITLE	TITLE
Data 01	Data 01	Data 01	Data 01
Data 02	Data 02	Data 02	Data 02
Data 03	Data 03	Data 03	Data 03
Data 04	Data 04	Data 04	Data 04
Data 05	Data 05	Data 05	Data 05

CREDIT
R1,000.00
ADD CREDIT   REDEEM CREDIT
VIEW MORE INFORMATION

PRESENT DATA TITLE   PRESENT DATA TITLE   PRESENT DATA TITLE

USAGE

• **Secure Login**
• **Informative Dashboards**
  Dashboard with important information in a once glance display.

MAINTENANCE

Maintain your organisation/complex with the concise set of options beneath.
Related to the people and units involved through to the hardware they rely on.

Units
View and manage (edit, update, load or remove) occupants within the system related to a specific unit.

Manage Access Devices
Once your remotes, RFID tags or similar devices have been purchased and are in the store, allocate them to an individual through this module. Re-allocation may also be done here.
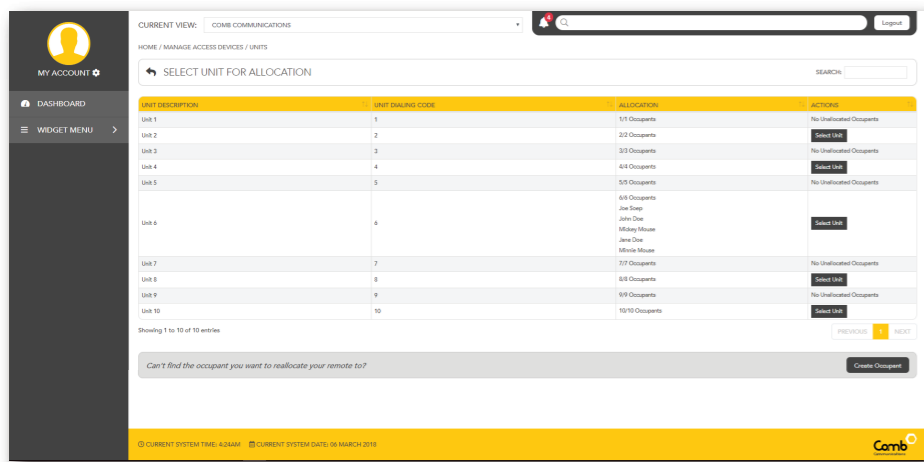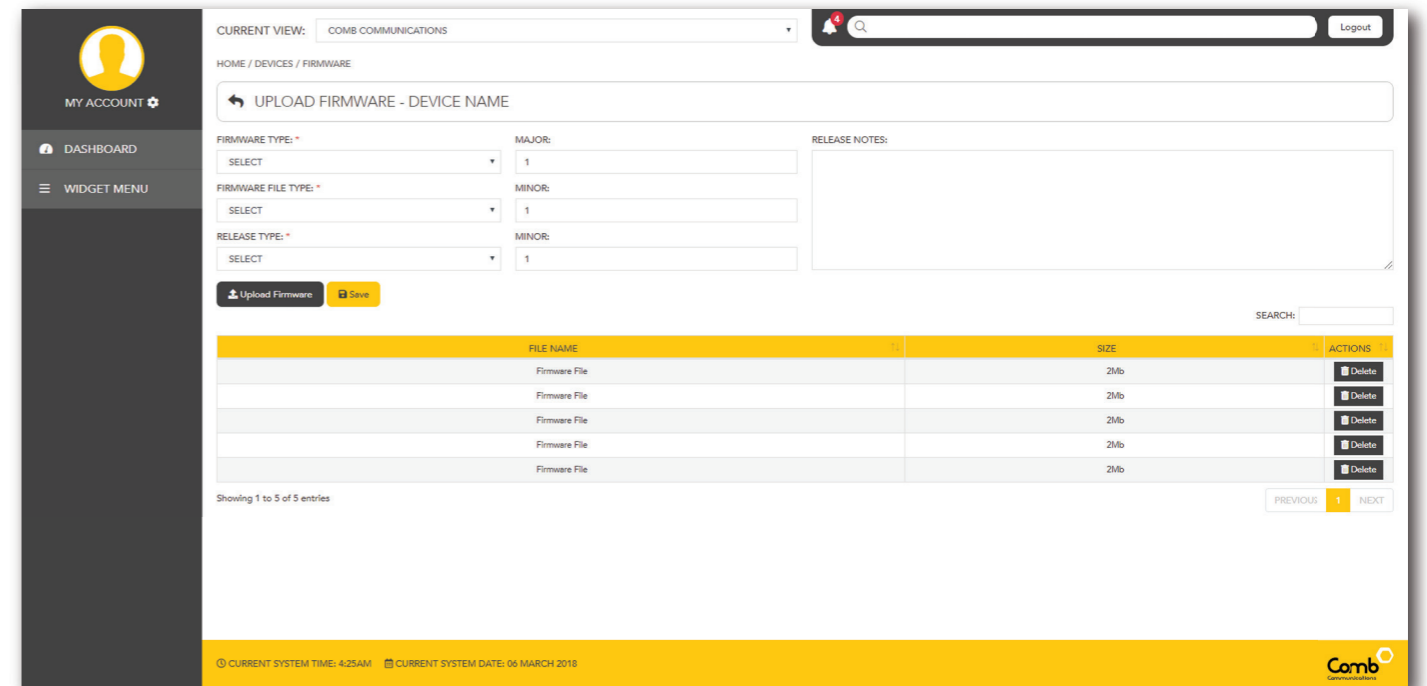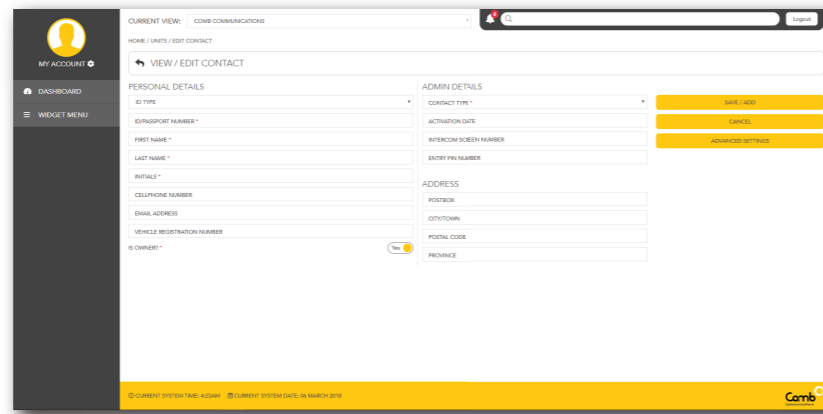
ACCESS MANAGEMENT

Management of all hardware, infrastructure and integrated devices related to access within your organisation.

Devices
View and manage (edit, link, unlink, review statistics) of all the devices allocated in your system.

Device Pending Updates
Any changes made to the organisation's data and requires synchronisation with a field device/hardware.

Triggers
Set up triggers for DTMF, Pins, Tap & Tap-ex from here.

ORGANISATION DETAILS

Edit or update details pertaining to the organisation/complex and the people involved.

Invite
Provide access to the system as part of the organisation, i.e. inviting a new tenant/occupant in the complex.

Partners
Details of partners that provide a service to the complex.

Comb Store
Acquire or renew licenses, purchase Comb Credits or activate new hardware.

User Maintenance
Create, update or remove a user.

Pending Invitations
Create invitation for registration on the system

REPORTS

A central point to pull reports on an array of specific requirements, including your billings, hardware usage and more

Billing Summary
A report displaying total cost per unit for calls made, for the period selected. User input for monthly cost.
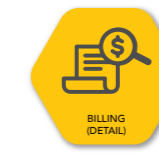
Billing Detail
A report displaying total cost per owner/occupant per unit for calls made, for the period selected. User input for monthly cost

Visitor Access Report
A report displaying access type per owner/occupant/domestic per unit, for the period selected.