

THE COMB SCAN

DEVICE SETUP USER GUIDE

Effortlessly revolutionise your visitor management with our groundbreaking license scanner where innovation meets precision!

Tap, scan, and experience seamless convenience like never before.

COMB PORTAL CONFIGURATION.

As the Comb Scanner is a device and requires its own license to be enabled.

Enabling the Comb Scanner license

The screenshot shows the 'MANAGE LICENCE FEES & SUBSCRIPTIONS' page in the Comb Portal. The 'HARDWARE SOLUTIONS' tab is selected, and the 'Handheld Scanner' option is enabled. A red box highlights the 'Handheld Scanner' row in the table, and a red circle with the number '2' points to the 'ENABLE / DISABLE / ON' button. A red circle with the number '1' points to the 'Comb Store' option in the side menu.

PRODUCT NAME	DESCRIPTION	INFO	BILLING CYCLE	MONTHLY COST	ANNUAL COST	ENABLE / DISABLE /	ACTIVE UNITS	TOTAL COST
COMB SWITCH	ALL INTERCOMS		ANNUALLY	R 0.00	R 0.00	✓ ON	13	R 0.00
BIOMETRIC READER	ALL BIOMETRIC READERS		ANNUALLY	R 0.00	R 0.00	✓ ON	13	R 0.00
HANDHELD SCANNER	ALL VEHICLE LICENSE SCANNERS		ANNUALLY	R 0.00	R 0.00	✓ ON	13	R 0.00

1

Log on to Comb Portal and navigate to the "Comb Store" from the side menu (ADMINISTRATION -> Comb Store)

2

Select the "HARDWARE SOLUTIONS" tab and enable the "Handheld Scanner" option.

↶ RESET

✓ ACTIVATE

⬇️ DOWNLOAD

3

Click the "Activate" button to apply your changes.

Adding the Comb Scanner device

The screenshot shows the dashboard for 'comb marcell'. The left sidebar contains a menu with 'ACCESS SETUP (NEW)' highlighted in a red box and a red circle containing the number '1'. The main content area shows 'ORG/ORGANISATION INFORMATION' with 'comb marcell' as the Organisation Name. Other sections include 'GLOBAL HEALTH', 'MESSAGING' (showing a balance of R 342.92), 'ORGANISATION DEVICES' (listing Ipulse iPulse and Marcell Lite Test MKII Lite), 'RESIDENTIAL STATS' (showing 12 occupants), and 'LICENCES' (showing active licenses for NovalX D/O License and ALL VEHICLE LICENSE SCANNERS).

1 Select Access Setup.

The screenshot shows the 'NEW ACCESS POINT' form. The form fields are highlighted with a red box: 'ACCESS POINT NAME' (Access Point), 'LATITUDE' (-25.837792772832465), and 'LONGITUDE' (28.207665317790998). Below these fields is a 'SET GPS LOCATION' button. To the right is a 'MAP VIEW' showing a map with a red location pin. The bottom of the form has a 'DEVICES' section with an 'ADD' button.

2 Add a new Access Point, enter the name and location and click "SAVE". Alternatively open an existing Access Point.

MIKHAIL GREAVES
COMB COMMUNICATIONS
SUPER_USER

DASHBOARD
ORGANISATION
COMMUNICATE
REPORTS
ADMINISTRATION
Edit Organisation
Invite Partner
Partners
Comb Store
User Maintenance
Change Requests
Person Link Requets
Device Notifications

ACCESS SETUP (NEW)

CURRENT VIEW: TEST COMPLEX - [RESIDENTIAL COMPLEX]

14TH MAR 17:11 Logout

DEVICES + ADD

NEW DEVICE CANCEL

COMB SCAN

MANUFACTURER:	COMB
DEVICE FAMILY:	SCANNER
FIRMWARE TYPE:	SCANNER
DISPLAY:	NONE

ALLOCATION DATA

SERIAL NUMBER SERIAL NUMBER

DEVICE NAME DEVICE NAME

SELECT DEVICE

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NEED HELP Comb Communications

https://portal.comb-communications.com/home.jsf#

3

Add a device and select 'Comb Scan' from the drop-down menu. Enter a device name and click "SAVE".

MIKHAIL GREAVES
COMB COMMUNICATIONS
SUPER_USER

DASHBOARD
ORGANISATION
COMMUNICATE
REPORTS
ADMINISTRATION
ACCESS SETUP (NEW)
OEM ADMIN
SUPPORT
SETUP
ADMINISTRATION

CURRENT VIEW: TEST COMPLEX -- [RESIDENTIAL COMPLEX]

23RD MAY 12:12 Logout

SCANNER SAVE DELETE

SCANNER

MANUFACTURER:	COMB
DEVICE FAMILY:	SCANNER
FIRMWARE TYPE:	SCANNER
DISPLAY:	NONE

00:09:20

Scan QR Code from the Comb License Scanner app to link your device.

LINKED DEVICES

NAME	SERIALNUMBER	LINKEDBY	LINKEDON
NO RECORDS FOUND.			

ALLOCATION DATA

SERIAL NUMBER 001151a41da040b4

DEVICE NAME Scanner

COMPONENT SETTINGS

FIRMWARE

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NEED HELP Comb Communications

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Once you have added a "Comb Scan" device you will be presented with a QR that will be valid for 10 minutes. *You will scan this QR code on the MyComb mobile app when you link your device.*

5

Click the "COMPONENT SETTINGS" accordion and navigate to the Scanner settings (COMPONENTS -> SCANNER).

▼ COMPONENT SETTINGS
SAVE COMPONENT SETTINGS
FACTORY RESET

► RELAYS

▼ COMPONENTS

▼ SCANNER 1

ENTRY SCAN (On an entry scan into the organisation, what information would you like to record)

SELECT DETAIL TO SCAN

DRIVERS LICENSE/ID
 VEHICLE LICENSE
 PASSANGERS

EXIT SCAN (On an exit scan out of the organisation, what information would you like to record)

SELECT DETAIL TO SCAN

DRIVERS LICENSE/ID
 VEHICLE LICENSE
 PASSANGERS

FEATURES

ENABLE TAP CODE ENTRY ⓘ Enable

ENABLE OPEN GATE BUTTON ⓘ Enable

DATA AND DETAILS

ENTRY/EXIT CONTACT NUMBER ⓘ Enable

ENTRY/EXIT OCCUPANT COUNT ⓘ Disable

ENTRY/EXIT VISITOR PURPOSE ⓘ Disable

LOG OUT

DISABLE ⓘ Disable

MINUTES

► 👤 USERS ACCESS 1

► ☰ FIRMWARE

6

Go through the "Scanner component" settings and configure your device to meet your organisation preferences. Ensure "TAP CODE ENTRY" and "OPEN GATE BUTTON" are enabled if you would like your scanner device to be able to verify TAP codes and open gates.

▼ 👤 USERS ACCESS 1

Please provide the usernames and passwords below for the users who you wish to provide access to.

#	USERNAMES	PASSWORDS
1	<input type="text" value="Guard 1"/>	<input type="password" value="...."/>
2	<input type="text" value="Guard 2"/>	<input type="password" value="...."/>
3	<input type="text" value="Please enter username"/>	<input type="password"/>
4	<input type="text" value="Please enter username"/>	<input type="password"/>
5	<input type="text" value="Please enter username"/>	<input type="password"/>
6	<input type="text" value="Please enter username"/>	<input type="password"/>
7	<input type="text" value="Please enter username"/>	<input type="password"/>

Please note that Comb Scanner user passwords must be a 4 digit pin (Eg: 3252)

7

7

Next click the "USERS ACCESS" option. Add the users (gaurds) who will have access to the Comb Scanner. *Please note that user passwords must be a 4 digit pin (Eg: 5223)*

Click "SAVE COMPONENT SETTINGS" to apply your changes.

LANES

ADD

LANE 1

LANE NAME Lane 1

DIRECTION IN

LINKED DEVICES

LINK DEVICE

GHOST LITE - RELAY 1

AUTHENTICATOR (REMOTES, PIN, TAP, BIOMETRICS, CLI, RFID)

CLICK 'SAVE' TO APPLY CHANGES

Complete the fields below followed by clicking the '+ADD' button to add your authenticators. Once you are completed adding your authenticators, click the 'save' button to apply the changes.

Authenticator 'descriptions' will be used for reporting purposes.

AUTH TYPE	QUALIFIER	ROLE	TIMEGRID	DESCRIPTION	ACTION
MOBILE	MOBILE BTN 1	OCCUPANT	ALL TIMES	Mobi Trigger	+ ADD
CLI	NOT APPLICABLE	OCCUPANT	ALL TIMES	CLI Occupant	
CLI	NOT APPLICABLE	OWNER	ALL TIMES	CLI Owner	
REMOTE	REMOTE CONTROL B	OCCUPANT	ALL TIMES	Remote BT 1 Occupant	

8

Next add a new lane to the Access Point or open an existing lane that you will provide access to.

9

Link the scanner device you created to this lane.

AUTH TYPE	QUALIFIER	ROLE	TIMEGRID	DESCRIPTION	ACTION
COMB SCAN	COMB SCAN BTN 1	VISITOR	ALL TIMES	Comb Scanner	+ ADD

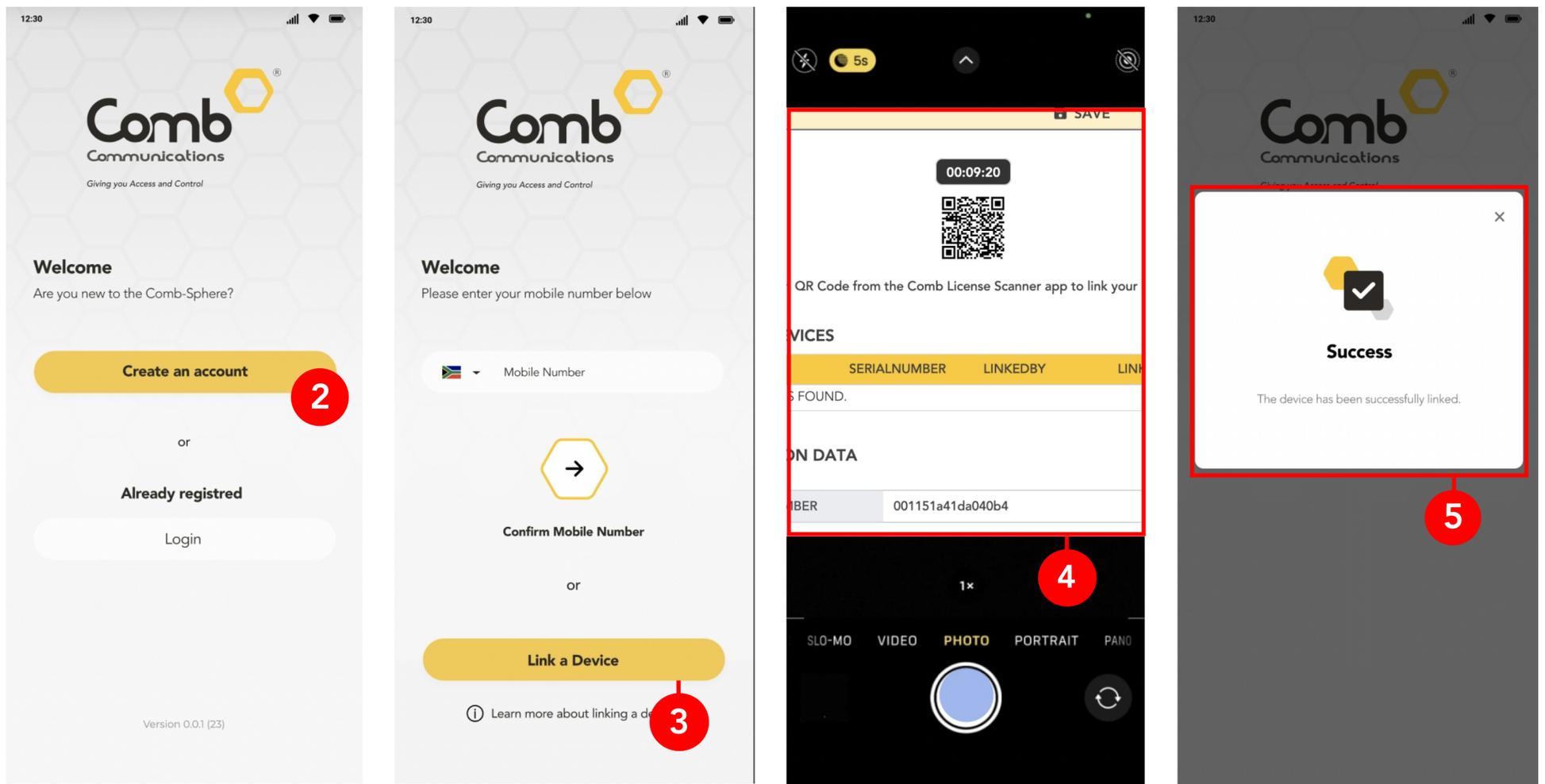
10

Add a 'Comb Scan' authenticator the lane.

Congratulations, you have completed setting up your device on Comb Portal!

COMB SCANNER APP SETUP

- 1 Search and download the "MyComb" app from your respective App Store (Google play store, IOS App Store, Huawei App Gallery)



- 2 Open the MyComb app and select "Create an account".
- 3 Click the "Link a Device" button to open your device camera.
- 4 Use your phone camera to scan the QR code generated on Comb Portal.
- 5 Once your device scans the QR code, the device will link to your organisation and you will be presented with a "Success" screen.

Congratulations, you successfully setup and linked your device!