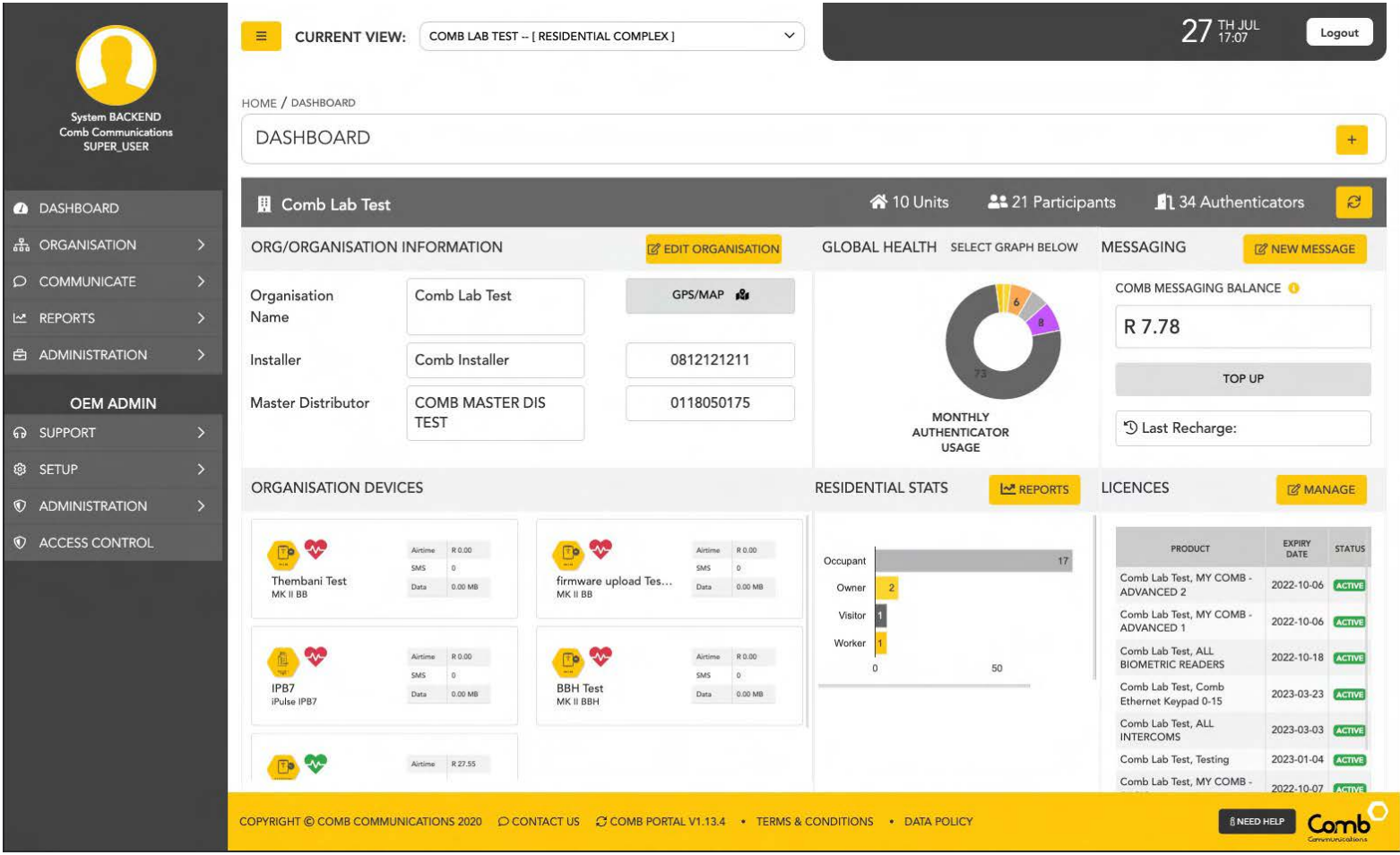Comb Portal

Comb
Communications

The Heartbeat of Access and Control

A single comprehensive web based facilities management platform, that integrates with our bespoke hardware and software offerings (*Combware) along with a myriad 3rd party products tailored to suit every access managed eco-system, **Comb Portal** is undeniably the class leading facility management system. From secure log-in to informative dashboards and the ability to customise to your own requirements. The intuitive navigation allows you to drill down on any queries related to specific hardware with exception based reporting. Pull reports, invite users and update information with ease.

PORTAL FEATURES

Secure Login

Login with encrypted username and password and safely update user details and reset a password online.

Informative Dashboards

Dashboard with important information in a once glance display. Add/Remove widgets on the home page as per user requirement. Pin the most used functions to dashboard and drag and drop functionality on the dashboard.

MAINTENANCE

Maintain your organisation/complex with the concise set of options beneath. Related to the people and units involved through to the hardware they rely on.
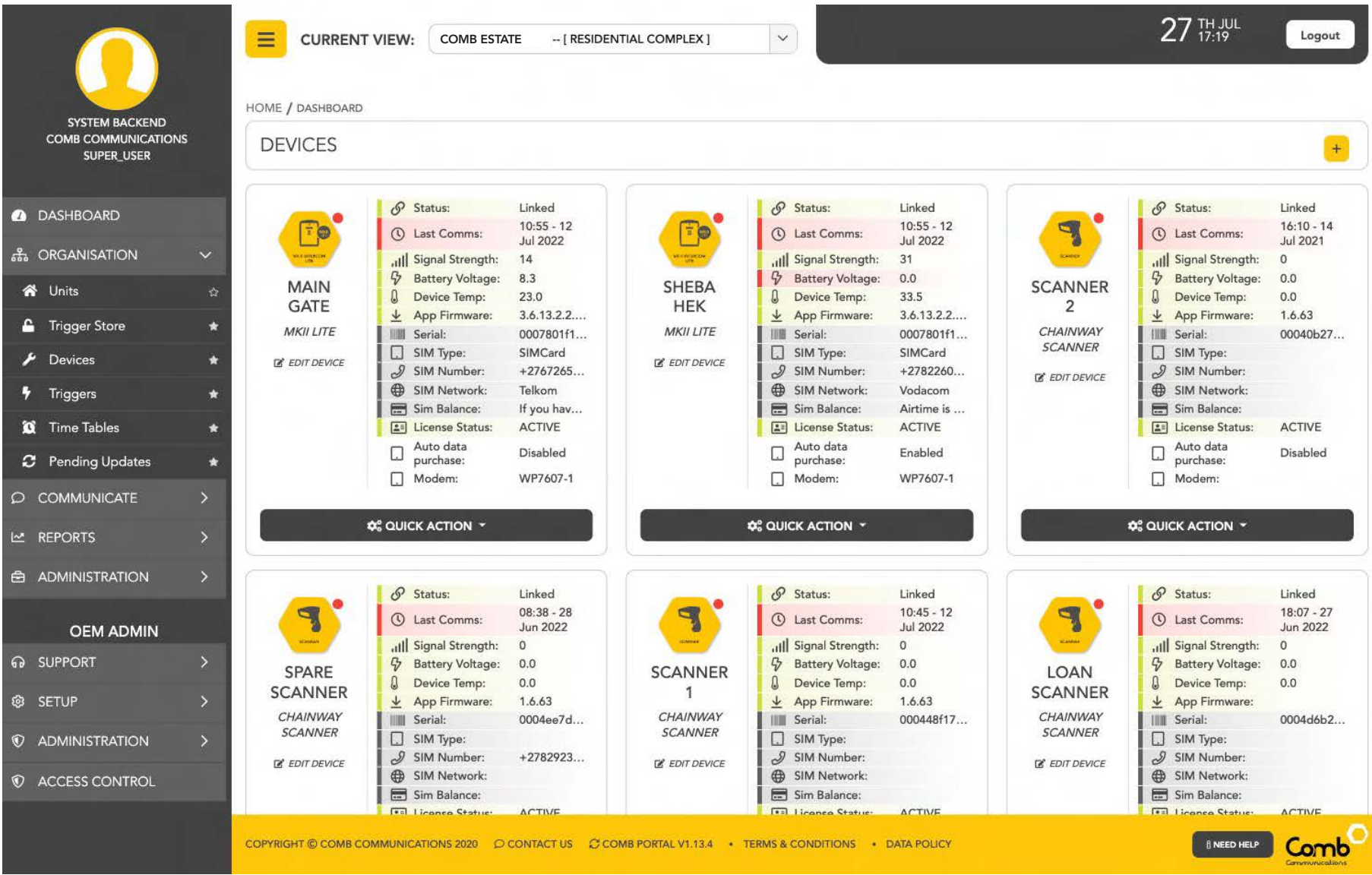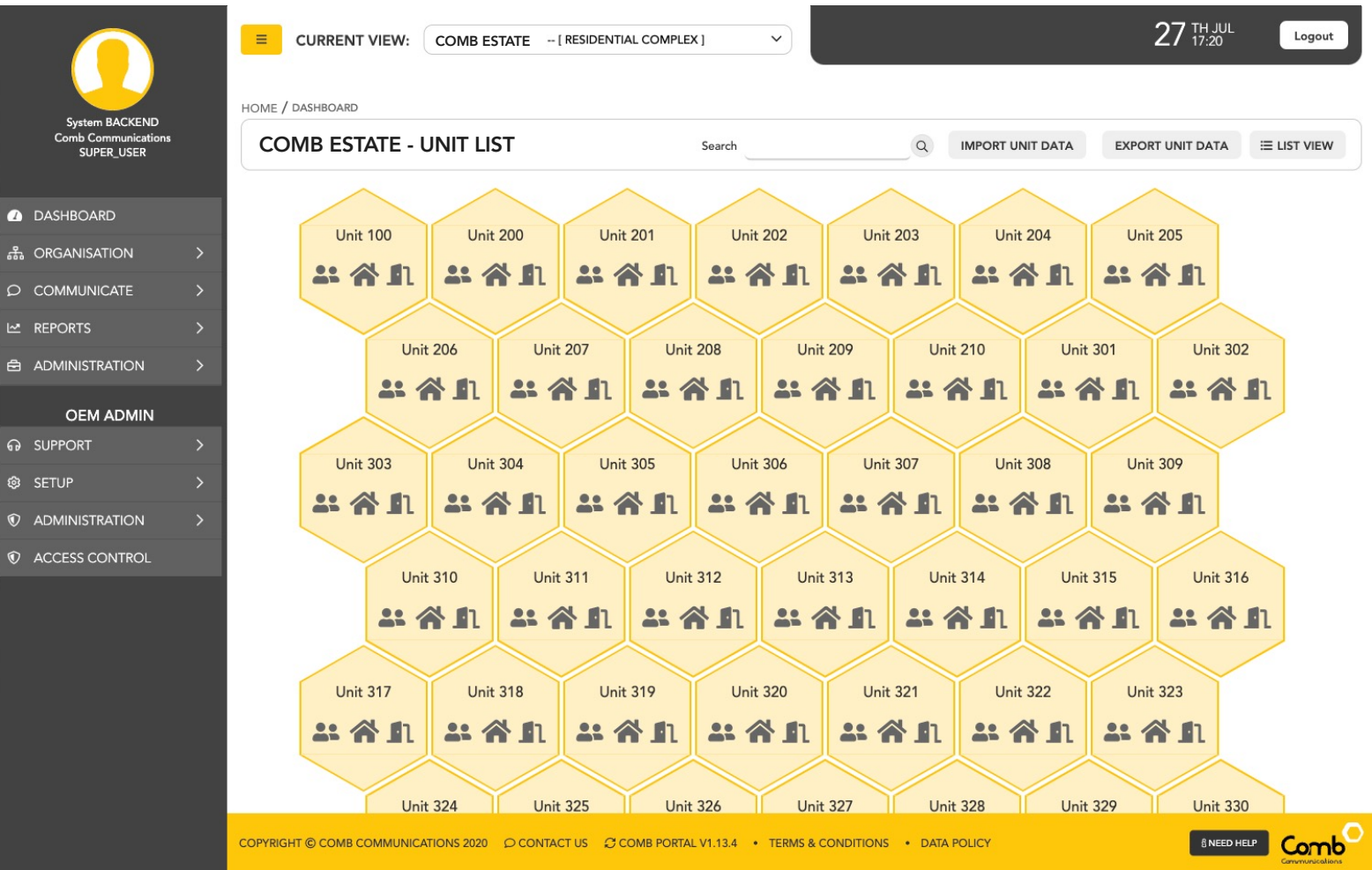
Units

View and manage (edit, update, load or remove) occupants within the UNITS system related to a specific unit.

Manage Access Devices

Once your remotes, RFID tags or similar devices have been purchased and are in the store, allocate them to an individual through this module. Re-allocation may also be done here.

ACCESS MANAGEMENT

Management of all hardware, infrastructure and integrated devices related to access within your organisation.

Devices

View and manage (edit, link, unlink, review statistics) of all the devices allocated in your system.

Triggers

Set up triggers for DTMF, Pins, TAP & TAPx from the trigger store.

Device Pending Updates

Any changes made to the organisation's data and requires synchronisation with a field device/hardware.

ORGANISATION DETAILS

Edit or update details pertaining to the organisation complex and the people involved.

Partners
Details of partners that provide a service to the complex.

User Maintenance
Create, update or remove a user

Partners
Provide access to the system as part of the organisation, i.e. inviting a new tenant/occupant in the complex.

Comb Store
Acquire or renew licenses, purchase Comb Credits or activate new hardware.

Pending Invitations
Create invitation for registration on the system.

SYSTEM BACKEND
COMB COMMUNICATIONS
SUPER_USER

- DASHBOARD
- ORGANISATION
- COMMUNICATE
- REPORTS
- ADMINISTRATION

OEM ADMIN

- SUPPORT
- SETUP
- ADMINISTRATION
- ACCESS CONTROL

CURRENT VIEW: COMB LAB TEST -- [RESIDENTIAL COMPLEX]

27 TH JUL 17:58   Logout

HOME / DASHBOARD / ORGANISATION

ORGANISATION

ORGANISATION DETAILS

Field	Value
LEGAL NAME *	Comb Lab Test
DISPLAY NAME *	Comb Lab Test
COMPANY REG NO	4455544455
VAT REGISTRATION NO	1445/588/552
EMAIL ADDRESS *	luvish325@gmail.com
COUNTRY *	SOUTH AFRICA
CONTACT NUMBER *	084 251 1804
CONTACT PERSON	Contact Person
COMB CODE	COMBKEYET01
ACCOUNT NUMBER	Pastel Account Number
BILLING OPTION	NOT BILLED

PREFERENCES

ALLOW MOBILE APP USER AUTO REGISTRATION — Yes

MOBILE APP OPEN GATE RANGE LIMIT(METERS) — 500

PHYSICAL ADDRESS

Field	Value
STREET NUMBER *	2 TFT House
STREET NAME *	Challenger Ave
SUBURB	Midrand
CITY/TOWN *	Johannesburg
POSTAL CODE *	1685
PROVINCE *	Gauteng

GEO LOCATION

Field	Value
LATITUDE	-26.013378179982126
LONGITUDE	28.125920874799334

POSTAL ADDRESS

SAME AS PHYSICAL ADDRESS

Field	Value
POSTBOX	2 TFT House
CITY/TOWN	Midrand
POSTAL CODE	1685
PROVINCE	Gauteng

SAVE   CANCEL

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NEED HELP   Comb Communications

REPORTS

A central point to pull reports on an array of specific requirements, including your billings, hardware usage and more.

Billing Summary
A report displaying total cost per unit for calls made, for the period selected. User input for monthly cost.

Visitor Access Report
A report displaying access type per owner/occupant per unit, for the period selected.

Billing Detail
A report displaying total cost per owner/occupant per unit for calls made, for the period selected. User input for monthly cost.

COMMUNICATE

A dedicated facility for outbound communication to persons involved with your organisation/complex.

Instant Messaging (Communicate or Messaging)
A single application for communicating via SMS, e-mail or mobile notifications to your audience or individuals. Create custom groups for sending specific communication. Bulk email and SMS sent from Portal.

ADMIN

Billing Summary
A report displaying total cost per unit for calls made, for the period selected. User input for monthly cost.

Visitor Access Report
A report displaying access type per owner/occupant per unit, for the period selected.

ACCESS POINTS AND LANES

We have simplified our organisation setup process with a centralised approach to adding devices, lanes and authenticators in one place within "Access Points".

All-in-one organisation setup - with an interactive user guide to help get you started.

Easily Link, sync, reboot and SSH-connect directly to your device.

Conveniently monitor, manage and configure the organisation's devices.

Continuously keep your device's firmware updated at the click of a button.

CURRENT VIEW   COMB COMMIUNICATIONS -- [OEM]

21 ST SEP 13:05   Logout

HOME / ACCESS CONTROL

- DASHBOARD
- ORGANISATION
- COMMUNICATE
- REPORTS
- ADMINISTRATION
- WIDGETS

OEM ADMIN
- SUPPORT
- SETUP
- ADMINISTRATION
- ACCESS CONTROL

ACCESS POINTS

📖 View more information   ➕ New Access Point

🚪 MAIN ESTATE ENTRANCE   0 LANES / 0 DEVICES

🚪 MAIN ESTATE ENTRANCE   💾 SAVE   🗑 DELETE

Access Point Name | Main estate entrance

Latitude | -25.87363793

Longitude | 28.23439829

(Defaults to Organisations location)

MAP VIEW
Users can drag the pin to pin-point the **Access Point** location

DEVICES   ➕ ADD

No devices added

LANES   ➕ ADD

No lanes added

The Comb Environment

IoT

Comb App · Nova Loader · Comb Scan · MKII FAMILY · COMB WARE · TAP TAP KEYPAD · BT LOADER · Comb Portal · 3RD PARTY INTEGRATION · Biometrics · Access Tags · Nova Remote

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